

# Safer Together

## Cairns

A spotlight on cyber security for Cairns residents.

**Cyber scams are one of the most common online threats used by cybercriminals to compromise your personal information. This checklist is designed as a practical tool to review your cyber security and identify potential security risks.**

### ✓ When Creating Passwords:

- ✓ I ensure each password is unique and unpredictable for each of my online accounts;
- ✓ I use a combination of 15 or more upper and lowercase letters, numbers, and symbols;
- ✓ I never include my personal information, such as my name, date of birth, or age;
- ✓ I ensure my passwords are updated and changed regularly;
- ✓ I enable Two-Factor Authentication.

### ✓ When Using Social Media:

- ✓ I understand and can adjust my social media privacy and security settings;
- ✓ I limit the personal information which I share to others online;
- ✓ I avoid sharing pictures and videos which might identify children;
- ✓ I enable Two-Factor Authentication on each of my accounts;
- ✓ I avoid clicking on unknown links.

## ✓ When Receiving Emails:

- ✓ I avoid sharing any sensitive information such as login credentials;
- ✓ I never send money or provide bank account details to anyone I don't know or trust;
- ✓ I avoid clicking on links and opening attachments unless I know and trust the sender;
- ✓ I always look for spelling mistakes, blurred company logos and inconsistencies in email addresses, domain names and contact details as this may indicate a scam.

## ✓ When Receiving Text Messages:

- ✓ I never share any personal information via text;
- ✓ I block and delete unknown or suspicious text messages;
- ✓ I avoid clicking on any unsolicited links or attachments;
- ✓ I always look for spelling mistakes and inconsistencies in contact details as this may indicate a scam.

## ✓ Support Services Available:

The Australian Government offers a range of resources and support services to assist you in the event that you have been the victim of a cybercrime.

- ✓ Learn more about cyber scams or report a scam at [scamwatch.gov.au](https://scamwatch.gov.au).
- ✓ Review free online learning materials at [beconnected.esafety.gov.au](https://beconnected.esafety.gov.au).
- ✓ Access up-to-date cyber information and news at [esafety.gov.au](https://esafety.gov.au).
- ✓ If you have been the victim of a cybercrime, report it to [cyber.gov.au](https://cyber.gov.au).
- ✓ If your bank details have been compromised, contact your financial institution at the earliest opportunity.
- ✓ If your identity has been compromised contact IDCARE for specialised support at [idcare.org](https://idcare.org) or call **1800 595 160**.



Scan the QR Code using the camera on your mobile to learn more about how you can protect yourself online now.



For more information go to  
[www.police.qld.gov.au/SaferTogetherCairns](https://www.police.qld.gov.au/SaferTogetherCairns)



Follow **myPolice Greater Cairns** on Facebook to stay up-to-date with local crime and safety information.



© State of Queensland (Queensland Police Service) 2024 is licenced under CC BY 4.0. All Queensland Police Service material in this document – except any material protected by a trademark, and unless otherwise noted – is licenced under <http://creativecommons.org/licenses/by/4.0/legalcode>

