

QPS NPC Online Transformation project

Candidate flow

May 2023



What's different?

- New online application form
- New document set

Australian Driver Licence	Australian Passport	Foreign Passport with an Australian Visa	Medicare Card	Health Care Card
Australian Birth Certificate	Australian Citizenship Certificate	ImmiCard	Pensioner Concession Card	Commonwealth Seniors Health Card

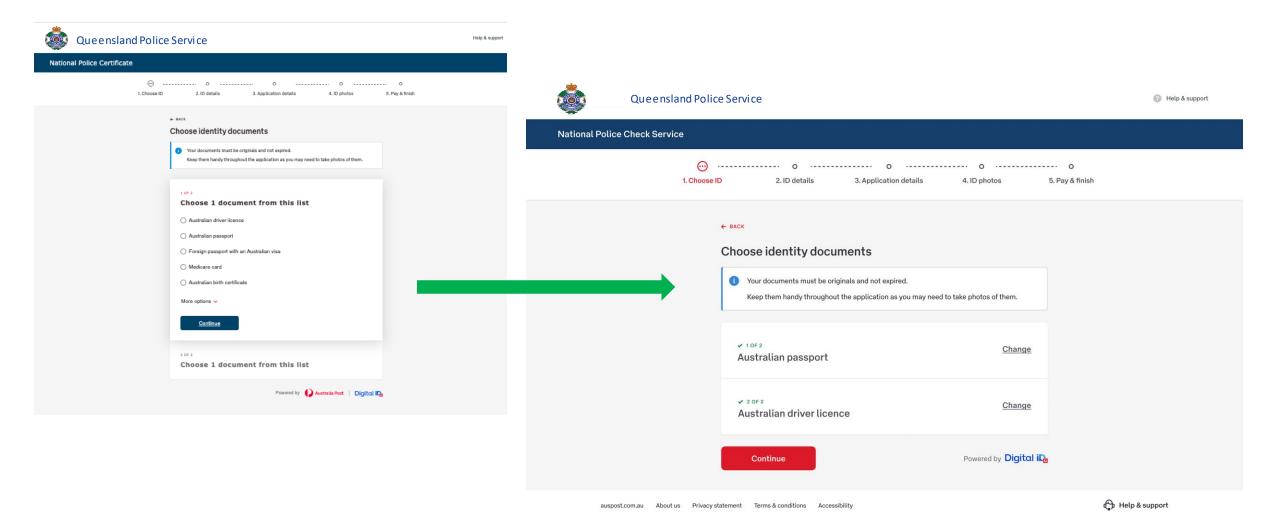
Applicants require 2 documents including 1 commencement document and 1 photo document.

• New certificate delivery (see second slide pack)

Inputting document & personal information

Que ensland Police Service					
National Police Certificate					
Before you start					
What do I need to apply? 2-3 identity documents - we'll guide you through choosing them					
You may also need: photos of some of your IDs Learn more					
Under 18 years of age? V					
Do you have the Digital iD app?					
Continue Powered by Australia Post Digital i					
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CANDIDATE SELECTS DOCUMENTS



CANDIDATE INPUTS DOCUMENT & PERSONAL DETAILS

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CANDIDATE INPUTS ADDITIONAL DETAILS & PURPOSE DETAILS

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CANDIDATE REVIEW PAGE & CONSENT

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Finishing your application – two possibilities

Option A) Finish online (if all documents pass back to source check)

Option B) Finish in person at the Post Office



OPTION A) FINISH ONLINE

	Que ensland Police Service	Help & support		
National Poli	ce Certificate			
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