

# Table of contents

Letter of compliance.....	2
Table of contents .....	3
Acknowledgement of Country .....	4
Commissioner's message .....	5
<b>About Us.....</b>	<b>7</b>
Organisational structure.....	16
QPS Regions Map .....	17
Service Delivery Program .....	19
QPS response to COVID-19 .....	20
<b>Financial Summary.....</b>	<b>21</b>
Summary of financial performance.....	21
Summary of financial position .....	23
<b>Performance.....</b>	<b>25</b>
Key performance measures .....	25
2021-22 highlights.....	30
<b>Governance.....</b>	<b>40</b>
Executive management.....	40
Boards and committees .....	45
Government bodies.....	51
Ethics and code of conduct .....	51
Risk management and accountability.....	52
<b>Human Resources .....</b>	<b>56</b>
<b>Financial statements .....</b>	<b>62</b>
<b>Appendices .....</b>	<b>97</b>
Government bodies.....	97
Acronyms.....	102
Compliance checklist .....	104

Information about overseas travel and the *Queensland Language Services Policy* for 2021-22 is available on the Queensland Government Open Data Portal ([www.data.qld.gov.au](http://www.data.qld.gov.au)).

The QPS did not engage any consultants in 2021-22.