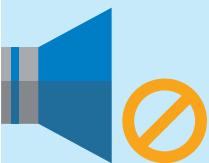
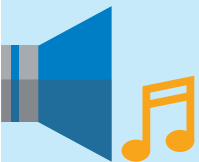
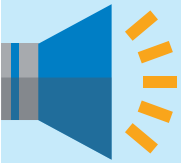
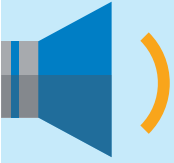


Dialling down the volume on neighbourhood noise



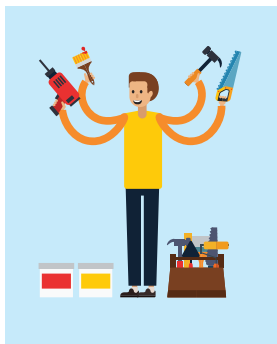
We all want to be able to enjoy our time at home. For some of us, this may include activities that cause unwanted noise for our neighbours, resulting in a noise complaint.

What is excessive noise?

Excessive noise may be caused by loud music, motor vehicles, or even musical instruments. What is enjoyable to one person, can be annoying to another.

Any noise may be classified as unreasonable, especially if it can be heard within a neighbour's home.

Noise travels differently depending on where you live, the time of day, and the type of residence you live in.



For example

If a neighbour started playing loud music at 2am and you can hear it inside your home, it would be considered excessive. However, if the neighbour plays music at 2pm, it may be considered reasonable. It could still be considered unreasonable if the music is excessively loud or continues for an extended period.

Making a noise complaint

Before making a complaint to police, try talking to your neighbours about their excessive noise. In some cases, they may not be aware that their noise is disturbing you, and direct communication could resolve the matter. If the noise is ongoing, a call to police or your local council may be appropriate.

A noise complaint is considered a non-urgent police matter.



What can police do?

When police are notified of a noise complaint, they will attend the location to investigate whether the noise is excessive. If police believe the noise to be excessive, they can enter a location without a warrant, and can issue a verbal “Noise Abatement Direction” (NAD) to immediately stop the noise for a period of 96 hours.

If police are required to return to the location within the 96-hour period and they determine the excessive noise has continued, the relevant person

may be fined or required to appear in court. Police are also able to remove noise-producing property or render it inoperable.



Handy hints

- If you are planning an activity that may produce excessive noise, speak to your neighbours and let them know in advance. Be courteous and ensure noise is only generated within appropriate hours
- Give neighbours your contact details so that they can contact you directly with any concerns
- When playing music, turn down bass or sub woofers to control noise levels
- Do not perform activities that produce loud noise at times when your neighbours are most sensitive, such as early morning or late at night
- Try to keep music at reasonable levels when playing outdoors or for late-night parties
- Ask guests to be quiet as they are leaving your home
- Revving vehicles and burnouts on residential property can also be considered to produce excessive noise

If a crime is happening now, call Triple Zero (000).

If not, think Policelink and report online via the QPS website.

