

# Support of Human Rights

The *Human Rights Act* (HR Act) became effective in 2019. Since its implementation the PSBA has been committed to ensuring compliance to the HR Act in all aspects of its operations.

## *Training*

The PSBA instituted mandatory human rights training to ensure that all employees were aware of their rights and responsibilities under the HR Act. All employees were required to complete the Queensland Human Rights Commission training which provided an overview of the HR Act and its impact on public entities. Additional training and resources were developed for managers throughout PSBA.

## *Implementation*

The HR Act provides a complaint management mechanism for people who consider their human rights have been limited in a way contravened by the HR Act. No complaints were received in 2020-2021 compared to one complaint received in the 2019-2020 reporting period. A settlement was reached between the parties regarding the 2019-2020 matter.