

Queensland Police Service: Customer Complaints reporting 2018-19

The following information is provided pursuant to section 219A Public Service Act 2008 (Qld):

Number of customer complaints received in 2018/2019:	4363
Number of those complaints resulting in further action:	1478
Number of those complaints resulting in no further action:	2885

Caveat

Data is accurate as at 9 September 2019, though may be subject to change and further revision.

Complaints resulting in further action refer to matters where additional inquiries or actions were necessary before the matter could be finalised.

Complaints resulting in no further action include matters able to be resolved at the time the complaint was received without the necessity for any additional inquiries or actions.