



Queensland Police Service: Customer Complaints reporting 2016-17

The following information is provided pursuant to section 219A Public Service Act 2008 (Qld):

Number of customer complaints received in 2016/2017:	4231
Number of those complaints resulting in further action:	1618
Number of those complaints resulting in no further action:	2613

Caveat

Data is accurate as at 31 August 2017, though may be subject to change and further revision.

Complaints resulting in further action refer to matters where additional inquiries or actions were necessary before the matter could be finalised.

Complaints resulting in no further action include matters able to be resolved at the time the complaint was received without the necessity for any additional inquiries or actions.



Ethical Standards Command

Because it's the right thing to do

