

## *Commissioner's message*

During 2014-15, the Queensland Police Service (QPS) continued planning for, and delivered security arrangements for the G20 events hosted in Brisbane and Cairns in late 2014, ensuring the safety and security of world leaders, whilst at the same time providing for 'business as usual' policing to the community. The G20 was the most complex security operation the QPS has ever been responsible for and was the largest peacetime security operation in Australia's history. I would like to acknowledge the tremendous effort of all officers of the QPS and our partner agencies throughout Australia and New Zealand who ensured the events were a success.

We also continued to celebrate 150 years of policing with a range of events culminating with the QP150 Police Expo in Brisbane. The two day Expo showcased QPS operations to the community and saw approximately 30,000 people attend.

In 2014-15, the QPS accomplished many achievements including:

- continued to increase frontline resources to meet the government's commitment to provide 1,100 additional police officers by 30 June 2016 (commenced 2012-13)
- operationalisation of Polair 2 (police helicopter) to enhance policing capabilities in a broad range of areas including surveillance, drug detection, traffic operations, criminal incident response, and search and rescue
- continued to use social media as a community engagement tool to raise awareness and educate the community on matters such as disaster management, crime prevention and incidents, and missing persons, including a child abduction
- progressed work to deliver improved safety equipment for police including body-worn cameras
- roll out of the new Policelink Smartphone App offering a range of additional features including access to social media channels, a rolling news screen, disaster and alerts information, still and video image capture to report incidents, and online reporting
- continued roll out of iPads to QPS officers providing real time access to essential information while responding to operational incidents and while on patrol
- established Rapid Action Patrols on the Gold Coast and in Townsville providing effective response, investigation and proactive services enabling resources to be deployed to the right place at the right time
- continued to progress work in the areas of child protection, domestic and family violence, fighting crime including alcohol-fuelled violence, and road safety.

*National Survey of Community Satisfaction with Policing* data indicates general satisfaction with police in 2014-15 was 78.6%, a slight increase from 76% in 2013-14; and 88% of Queenslanders surveyed said they had confidence in the police, an increase on 86.4% in 2013-14. In 2014-15, the rate of personal safety offences reported decreased by approximately 3% and the rate of property security offences reported decreased by approximately 5% when compared to 2013-14.

Following an increase in the 2015 Easter road toll, the Queensland Government conducted the *Safer Roads, Safer Queensland* forum with road safety experts. A broad range of recommendations arose from the forum and the QPS is taking action to address those relevant to the QPS to reduce the road toll, with the aim of ensuring drivers and their passengers travel safely on our roads and return home safely to their family and friends.

It is a great privilege to lead the QPS which I believe is one of the best police departments in the world. I applaud the daily efforts of the QPS team and look forward to continuing to work with the community as we make Queensland safer.



IAN STEWART APM  
COMMISSIONER  
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