



# Performance highlights

## Professional standards and ethical practices

Developed a *Standard of Practice* to supplement the *Code of Conduct for the Queensland Public Service*.

**More on page 26**

Implemented recommendations from the State Coroner's report on the QPS Safe Driving (Police Pursuits) Policy.

**More on page 29**

Initiatives identified through Operation Tesco have been progressed.

**More on page 29**

Discipline and ethical awareness training has been provided on a state-wide basis.

**More on page 30**

## Personal safety/property security

Highly successful investigations of child abuse, child exploitation, and technology facilitated crimes against children were conducted.

**More on page 34**

Progressed a range of initiatives under the Government's *For our sons and daughters Strategy to Reduce Domestic and Family Violence*.

**More on page 36**

Finalised the establishment of the QPS' own independent telecommunications interception capability.

**More on page 36**

Successfully targeted the production, manufacture, trafficking and distribution of dangerous drugs.

**More on page 37**

## Traffic policing

The road toll was the lowest for a financial year since accurate records began in 1952.

**More on page 42**

The new hoon hotline – 13HOON (13 4666) – was launched on 13 December 2010.

**More on page 43**

Progressed road safety innovations such as the Intelligent Traffic Analysis System, In-Car Camera and Automatic Number Plate Recognition technology.

**More on page 44**

Installed digital camera systems and enhanced the back office infringement processing system.

**More on page 46**

## Public order and safety

The QPS took the lead role during the biggest natural disaster season in recent history.

**More on page 50**

Developed and strengthened QPS counter-terrorism capabilities.

**More on page 50**

Implemented a trial of drink safe precincts.

**More on page 52**

Participated in Operation Unite, a joint initiative of Police Commissioners across Australia and New Zealand to challenge alcohol misuse, crime, violence and anti-social behaviour.

**More on page 54**

## Service delivery support

The new non-urgent contact centre – Policelink was launched.

**More on page 58**

Increased the number of police officers to 10 557 to keep pace with Queensland's population growth.

**More on page 62**

Completed a large number of capital works projects as part of a \$107.4 million program.

**More on page 69**

The Driver Training Centre at the new Police Academy site at Wacol was officially opened.

**More on page 70**

Implemented the first stage of a new Weapons Licensing System.

**More on page 74**