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Minutes – Divisional Performance Review – Bayside Patrol Group 17 November 2016

Attendees: A/Chief Supt Keogh, A/Supt Huxley, A/Supt Sheldon, Inspector Elloy, A/SSgt Sam Garrett, SSgt Steve Graham, SSgt Warren Piket, Sgt Pete Twort, A/Insp Lukia Serafim, A/SSgt Darni Fioriti, Inspector Jackman, SSgt Janelle Harm, SSgt Mark Norrish, SSgt Stoneley, A/SSgt Dave Candale, Sgt Staib, A/SSgt Bernie Quinlan.

AGENDA ITEMS	DISCUSSION	ACTION OFFICER	RESPONSE REQUIRED
1. Bayside DPR	<p>External impacts on crime – what are you doing about it – internal or external engagement? Assaults – how do you manage your assault files? Cleveland – Sgt dedicated to QPrime reviews daily – 21 day turn around on assault files. Not by just one Sgt, but all Sgts. Assaults reviewed by Senior Management daily for the entire District. Majority sit there unsolved. DI will be asking relevant OIC status of the file.</p> <p>Action Item – have assaults reviewed on a daily basis. File to be assessed by a senior officer on a daily basis and the OIC is brief on the status.</p> <p>OIC Capalaba – increase in UUMV – increased patrols, Op Unison, DCPC assisting. Action Item – role of DCPC – need to feature and play a role in T & C's.</p> <p>OIC Bayside CIB– Do Sgts bring to the table a strategy by way of an action plan need to address spikes in crime et? Sch3(10)(1)(f) – from the T & C's needs to be a structured approach. Biggest priorities of the District. With the T & C unit – dot point action plan targeted on a weekly basis which is to be provided to Senior Management. Same for Sch3(10) Street Wynnum</p> <p>Armed Robberies – Ensure COMFITS are completed at earliest opportunity.</p> <p>Action item – DDO's now report to PG Inspector. OIC to interact with DDO's – share information etc, what interaction has been had with DDO's out of hours.</p>	<p>ALL OIC's</p> <p>ALL OIC's</p> <p>ALL OIC's</p>	<p>Next DPR</p> <p>Next DPR</p> <p>Next DPR</p>

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	<p>Performance Review – framework within your unit on managing performance. In draft form currently – Gateway Project and Performance Dashboards. Looking at every second month having a performance conversation with staff in relation to a host of areas - files, TINs, outstanding property etc. Action item - start talking with your Sgts now and inform that this is forthcoming. Ensure structured meetings with their Sgts, structured agenda and minutes are kept.</p> <p>Engagement – Discussion on external factors impacting on crime. External factors included population growth, drugs, mental health, and increase of persons on parole.</p> <p>Internal influences – secondments to Maxima and Op Unison, HR issues, officers on long term sick leave/rehab, restricted duties. Make sure officers on light duties are being used effectively.</p> <p>Rostering – area for improvement – allocation of resources to general duties policing. Does rostering mirror CFS? Role of the DDO are to work with OIC with HR, rostering etc. DDO should be reporting rostering issues etc to OICs.</p> <p>Community engagement – Commissioned Officers attending many engagements after hours. OICs will start to attend these after-hours events. There is a budget for OICs to attend.</p>	<p>ALL OIC's</p>	<p>Next DPR</p>
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Minutes – Divisional Performance Review – Centenary Patrol Group 17 November 2016

Attendees: A/Chief Supt Keogh, A/Supt Huxley, A/Supt Sheldon, A/Inspector Andrews, A/SSgt Darni Fioriti, SSgt Bill Salm, SSgt Lance Bowman, SSgt Craig Mackenzie, DSSgt Brian Swift, A/SSgt Geoff Ruston, SSgt Andrew Gillies, SSgt Murray Crone, SSgt Peck, SSgt Tony Maras.

AGENDA ITEMS	DISCUSSION	ACTION OFFICER	RESPONSE REQUIRED
1. Centenary DPR	<p>Assaults – How do you manage your assault files? The DI will contact OIC re status of assault matters.</p> <p>Action Item – have assaults reviewed on a daily basis. File to be assessed by a senior officer on a daily basis and the OIC is brief on the status.</p> <p>District Officer asked OIC Mt Ommaney how suspect files are actioned. Response - OIC meets with Sgts every morning. Review all relevant logs. Identify any follow up which needs to be actioned. Ensure tasks are not just rolled over on a 28 days basis and that action is being taken. District Officer asked whether the station has a file management strategy. Response – All files are reviewed by Sgts. Files which are two months old are given particular attention/assistance to ensure appropriate action is taken.</p> <p>Action item – each OIC articulate their file management strategy.</p> <p>Corrective Services files are a concern – reason being increase in inmates.</p> <p>Robberies in Inala – spike in crime around Forest Lake area. OIC Inala states not many recorded in this review period. 9 out of 10 armed robs are solved. Generally, crime wise Forest Lake not as bad as it was three years ago. Inala is the suburb where majority of crime occurs.</p> <p>Action Item – role of DCPC – need to feature and play a role in T & C's.</p> <p>Internal engagement – ensure consultative meetings with Sgt/SC's are occurring. Agenda's set and minutes kept.</p> <p>Sch3(10)(1)(f) [REDACTED]</p> <p>Sch3(10)(1)(f) [REDACTED] District Officer expects OIC's to know persons in their division who are subject to community correction orders. Another major external influence is drugs – drug arrests have increased. Offenders from outside division committing offences. Need multi-divisional responses. Continue to maintain through the T & C's.</p>	<p>ALL OIC's</p> <p>ALL OIC's</p> <p>ALL OIC's</p>	<p>Next DRP</p> <p>Next DPR</p> <p>Next DPR</p>

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	<p>Internal influences – filling vacancies, secondments from uniform to other areas, HR issues.</p> <p>Action item – DDO's now report to PG Inspector. OIC to interact with DDO's – share information etc, what interaction has been had with DDO's out of hours.</p> <p>Performance Review – framework within your unit on managing performance. In draft form currently – Gateway Project and Performance Dashboards. Looking at every second month having a performance conversation with staff in relation to a host of areas - files, TINs, outstanding property etc. Action item - start talking with your Sgts now and inform that this is forthcoming. Ensure structured meetings occur with Sgt's and that agenda and minutes are kept.</p> <p>OIC Calamvale reports that staff meetings occur once a month agenda and minute taken. Constables meeting and SC meeting held – opportunity to provide any issues to the OIC.</p> <p>Reporting Framework - OIC's – any matters of significance etc need to be reported via the chain of command.</p> <p>Rostering – area for improvement – allocation of resources to general duties policing. Does rostering mirror CFS? One of the roles of the DDO is to work with OIC's re HR matters, rostering etc. DDO should be reporting rostering issues etc to OICs.</p> <p>Community engagement – Commissioned Officers attending many engagements after hours. OICs will start to attend these after-hours events. There is a budget for OICs to attend.</p> <p>LIDAR's being phased out and being replaced by Laser Pros.</p> <p>Improper release of information still an issue – ensure conversations are had with staff in relation to the improper access/release of information.</p> <p>Leave – new EB agreement – will be asked to submit rosters over Christmas period – should only be 12 to 14 percent of staff on leave at any one time.</p>	<p>ALL OIC's</p> <p>ALL OIC's</p> <p>ALL OIC's</p> <p>All OIC's</p> <p>All OIC's</p>	<p>Next DPR</p> <p>Next DPR</p>
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Minutes – Divisional Performance Review Mt Gravatt Patrol Group 18 November 2016

Attendees: A/Chief Supt Keogh, A/Supt Huxley, Inspector Sawrey, A/SSgt Michelle Picket, A/SSgt Scott Thompson, SSgt Bettina Wilson, A/SSgt Damian Houston, SSgt Scott Burgess, A/SSgt Chris Gordon, A/SSgt Darni Fioriti, Inspector Jackman, SSgt Tony Collins, SSgt Gerry Ould, SSgt Steve Hollands

AGENDA ITEMS	DISCUSSION	ACTION OFFICER	RESPONSE REQUIRED
1. Mt Gravatt DPR	<p>Assaults – clear up in assaults falling behind. High Property clear up Reporting framework – OIC needs to brief DI on assaults. Good work acknowledged on break and enter clear ups</p> <p>Action Item – have assaults reviewed on a daily basis. File to be assessed by a senior officer on a daily basis and the OIC is brief on the status.</p> <p>Can assaults (BH) be assigned to branch instead of GD's? District Officer comments that some assaults could be solved at the time. BH assaults will still be actioned by GD's. A quarter of assaults are currently sitting outside the District. OIC needs to contact relevant station/section for status update. Crime Manager can contact as well.</p> <p>Robberies – District Officer satisfied with investigative process. Clear up in relation to robberies is going well. Ensure COMFITS are taken.</p> <p>UUMV – more vehicles stolen from break and enters.</p> <p>Action Item – role of DCPC – need to feature and play a role in T & C's.</p> <p>Police Beats – District Officer would like to see more involvement at Carindale Police Beat – street checks etc Sunnybank Police Beat – ensure patrols of shopping centre in the vicinity - Market Square etc</p> <p>Rostering – area for improvement – allocation of resources to general duties policing. Does rostering mirror CFS? Role of the DDO's is to work with OIC's re HR, rostering etc. DDO should be reporting rostering issues etc to OICs.</p> <p>Action item – DDO's now report to PG Inspector. OIC to interact with DDO's – share information etc, what interaction has been had with DDO's out of hours.</p>	<p>ALL OIC's</p> <p>ALL OIC's</p> <p>OIC CARINA & UMG</p> <p>ALL OIC's</p>	<p>Next DPR</p> <p>Next DPR</p> <p>Next DPR</p> <p>Next DPR</p>

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	<p>Sch3(10)(1)(f)</p> <p>External influences impacting on division – P & P - District Office expects OIC's to know who is under an intense community correction order in their division, mental health another external impact, DOC's.</p> <p>Performance Review – framework within your unit on managing performance. In draft form currently – Gateway Project and Performance Dashboards. Looking at every second month having a performance conversation with staff in relation to a host of areas - files, TINs, outstanding property etc. Action item - start talking with your Sgts now and inform that this is forthcoming. Ensure structured meetings occur with your Sgt's and that agenda and minutes are kept.</p> <p>Leave – new EB agreement – OIC's will be asked to submit rosters over Christmas period – should only be 12 to 14 percent on leave at any one time.</p> <p>District Officer – Please ensure firearms are locked in safes when officers are not on duty.</p> <p>OIC UMG – working well, 250 CFS per week, Sch3(10)(1)(f), overall going well.</p> <p>OIC Moorooka – nil issues raised, Sch3(10)(1)(f) Sgts & Senior Constable and Constables meetings standardise productivity levels.</p> <p>OIC Holland Park – staffing levels long term sick leave.</p> <p>OIC DCPC – reinforced the effectiveness of social media – DCPC can assist with blogging etc</p> <p>OIC Carina – 4 vacancies.</p>	<p>DISTRICT OFFICER</p> <p>ALL OIC's</p>	<p>Next DPR</p>
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Minutes – DPR – RIVERSIDE PATROL GROUP

Attendees: A/Chief Supt Keogh, A/Supt Huxley, A/SSgt Darni Fiofiti, Inspector Jackman, SSgt Ian Cameron, SSgt Kevin Fitzgibbon, D/ASSgt Michelle Picket, D/ASSgt Madonna Hickey, A/SSgt Damian Houston, SSgt Greg Bishop, SSgt Barry Bullion, Sgt Dave McDonald, Inspector Henderson, SSgt Alicia Coyne, SSgt Sean Foley

AGENDA ITEMS	DISCUSSION	ACTION OFFICER	RESPONSE REQUIRED
1. Riverside DPR	<p>OIC Annerley – main problem UEMV, UUMV and steal from dwellings. Annerley has many major thoroughfares and several train stations. Operating at about Sch3(10)(1) currently, Ops have been run with RPC and P & P, nil staffing issues, keen young staff, street checks are decreasing, due to lack of cover cars. Transit area, boarding houses.</p> <p>Supt Patrols – advised OIC's to actively recruit from country areas.</p> <p>Management of vulnerable persons – ensure consistency within patrol group.</p> <p>OIC Coorparoo – core crime committed by those who live outside the division. Attractions to the division are cash converters, P & P, major hospital. Assaults – good clear up rates. Nil habitual MP's or vulnerable persons.</p> <p>OIC Dutton Park – concerns re assaults, armed robs, Unlawful entry with intent, UUMV, scooters and motorbikes. Assaults – trending no specific geographic trend except activity with the PA Hospital – they are now reporting all assaults to police. Theft from underground car parks prevalent in Kangaroo Point, wonderful support from DCPC, seems persons do not actively secure their property. 12 police trained to use social media to assist in solving crime. Since 1 Jan major developments occurring and a lot of construction in the division. Event planning unit – is assisting Dutton Park. Work place environment – this time last year had 10 FYC's now has 2 FYC's. Staff on secondments is impacting.</p> <p>Reporting framework – OIC needs to brief DI on assaults. Action item - OIC to review assaults on a daily basis.</p> <p>Performance Review – framework within your unit on managing performance. In draft form currently – Gateway Project and Performance Dashboards. Looking at every second month having a performance conversation with staff in relation to a host of areas - files, TINs, outstanding property etc. Action item - start talking with your Sgts now and inform that this is forthcoming. Ensure structured meetings with their Sgts, structured agenda and minutes are kept.</p>	<p>ALL OIC's</p> <p>ALL OIC's</p>	<p>Next DPR</p> <p>Next DPR</p>

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<p>Roosting – area for improvement – allocation of resources to general duties policing. Does roosting mirror CFS? Role of the DDO are to work with OIC with HR, roosting etc. DDO should be reporting roosting issues etc to OICs.</p> <p>Leave – new EB agreement – shortly will be asked to submit rosters over Christmas period – should only be 12 to 14 percent on leave at any one time.</p> <p>Community engagement – Commissioned Officers attending many engagements after hours. OICs will start to attend these after-hours events. There is a budget for OICs to attend.</p> <p>Action item – DDO's now report to PG Inspector. OIC to interact with DDO's – share information etc, what interaction has been had with DDO's out of hours.</p> <p>Action Item – role of DCPC – need to feature and play a role in T & C's.</p> <p>District Officer – Please ensure firearms are secured after shift.</p> <p>OIC Dutton Park – electronic front doors now – District Officer to re-visit whether still viable to have two officers Sch3(10)(1)(f)</p> <p>OIC Morningside – Serious assaults – some DV related, road rage, one glassing incident. Two robberies. 50% UUMV comes from burgs. Most of offenders come from outside of the District. Poor home security. Station does engage with DCPC.</p> <p>OIC Southbank – engaging with the City, foot patrols, Segway, bike patrols, issue with people who commit crime and then move on & not ID on bolos etc. Criminal activity around train stations, issue with recent prison releasees', Sch3(10)(1)(f) taskings sent via T & C's to patrol, DV's – no trends.</p> <p>OIC West End – high transient and large ATSI, Oz Care, ATSI from Cherberg and Murgon, high amount of backpackers. Assaults – 19 over the period, 80 drug offences, transient population coming in, public order, liquor and drug offences, stronger engagement with the community. Focus on foot patrols on Boundary Street, tackling public and social order by engagement with business owners etc</p> <p>Riverside Inspector – last 4 to 6 weeks haven't had substantive OICs in their positions, OIC West End and Southbank work closely together and share knowledge, large amount of construction within the PG, good work by Dutton Park – arrested recidivist property offender, Op Unison been within PG for the last two weeks, MPF is at West End, Annerley good progress made.</p>	<p>ALL OIC'S</p> <p>ALL OIC's</p> <p>DISTRICT OFFICER</p>	<p>Next DPR</p> <p>Next DPR</p>
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	<p>Dutton Park CIB – team relationship between uniform and investigators, no substantive OIC for three years, very junior office, very bus.</p> <p>Supt Patrols – praised the DCPC unit and the contributions made to the district.</p> <p>Action item – Follow up - MOU with Housing</p>		
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QPS Right to Information
and Privacy Release

DPR – BAYSIDE PATROL GROUP

Attendees

Chief Supt Wilkins, Supt Niland, Supt Nelson, Inspector Jackman, A/Inspector Cameron, Inspector Stewart, SSgt Tony Brown, DSSgt Mark Mooney, DSSgt Duncan Campbell, SSgt Steve Graham, A/Insp Warren Picket, A/Sgt Adam Brown, SSgt Larissa Miller, A/SSgt Tim Hoffman, Sgt Purcell, A/SSgt Mark Young.

District Officer address

Structure of DPR has changed – it is about having a conversation as to how we can do our business better in the future and how the District Office can assist you achieve what you want to achieve.

OIC's are encouraged to engage with our PCYC's – seems some are operating in isolation.

AC priorities:

1. engagement – with our people and the community,
2. Governance, and
3. Silos (not only within the District but also within the Region).

Budgets – OIC's have visibility over their budget.

Major events – Planning underway - Commonwealth Games – Sch3(10)(1)(f)

New call sign regime for the entire region will be rolled out by the end of the year.

Need to ensure engagement with ATSI community continues. Large population of ATSI on Stradbroke Island.

Ensure OIC's are updating sharepoint page with major events occurring in the District. District Officer relies on information contained on sharepoint page to be up to date and accurate.

Working for QLD survey – response rate just over 40%. Increase from 13% last year.

Ensure OIC's advise DO's Office of station meetings so that Chief is able to attend to meet staff.

District Officer priorities:

1. Our people – looking after them from a psychological point of view and also officer safety,
2. Community engagement and safety, and
3. Crime – solving it and also ensuring we are working in the preventative environment.

We all should be role modelling our behaviours in line with fairness, courage and pride.

Professionalism and integrity – District Officer expects that all staff, regardless of rank, are treated with fairness, dignity and respect.

District Officer requests all OIC's to continue having conversations with their staff regarding improper access to QPS computer systems. These conversations need to occur on a regular basis.

Inclusion & Diversity Strategy forthcoming.

Performance Management – Ensure you continue having conversations with your staff, ensure you utilise the Ignite system and the PDA process.

OIC Redland Bay & A/Insp Picket - Redland Bay - Drugs – Sch3(10)(1)(f)

Sch3(10)(1)(f)

Sch3(10)(1)(f)

Mental Health affecting CFS. Creation of VPU have assisted however impost on station is supplying staff to the Unit. Discussion surrounding Woodlands Drive and hope to have this rehab centre is closed permanently within the month. P & P engaged.

Trial – sector rostering – staff sickness is very high at the moment due to flu. Feedback re call signs – staff getting used to new call signs. However, advice is that call signs will change permanently in new future. CFS being managed currently however crews unable to follow up worklists etc.

District Officer cannot see District getting significant growth (staff). Need to ensure using staff efficiently and effectively. If there is any growth of staff, it may be directed towards CT environment.

Leave planner – District Officer stressed all OIC's need to have leave planner in place to ensure leave liability at 228 hours as at 30 June 2018. OIC's to ensure that direction given by A/AC is brought to the attention of all staff under their control.

Sch3(10)(1)(f)

Innovative policing practises in last 12 months – OIC CIB – increase members in property team, includes Det Sgt – huge positive – attracts GD's staff to this area, provides staff training.

Sch3(10)(1)(f)

Operational Plans – work in progress.

Monitor usage of QLites – ensuring QLites are being utilised and if not, OIC can arrange for QLite to be reallocated.

Please ensure appreciation is provided to staff on good work that is being done.

DPR – CENTENARY PATROL GROUP

Attendees

Chief Supt Wilkins, Supt Niland, Supt Nelson, Inspector Jackman, Inspector Jaramazovic, Inspector Morrow, Inspector Stewart, SSgt Lukia Serafim, A/SSgt Chris Allanson, DSSgt Brian Swift, SSgt Wayne Clayton, SSgt Andrew Gillies, SSgt Greg Graham, SSgt Corrine Brown, A/SSgt Darni Fioriti, Sgt Tracey Cantwell, A/SSgt Dave McDonald, SSgt Matt Johnson, A/DSSgt Demir Celebicanin, A/SSgt Tony Maras, SC Matt Shaw, A/SSgt Neil Gardner, A/SSgt Geoff Ruston, SSgt Steve Peck.

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Budgets – OIC's have visibility over their budget.

Major events – Planning underway - Commonwealth Games -

Sch3(10)(1)(f)

New call sign regime for the entire region will be rolled out by the end of the year.

Need to ensure engagement with ATSI community continues. Large population of ATSI on Stradbroke Island.

Ensure OIC's are updating sharepoint page with major events occurring in the District. District Officer relies on information contained on sharepoint page to be up to date and accurate.

Working for QLD survey – response rate just over 40%. Increase from 13% last year.

Ensure OIC's advise DO's Office of station meetings so that Chief is able to attend to meet staff.

District Officer priorities:

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We all should be role modelling our behaviours in line with fairness, courage and pride.

Professionalism and integrity – District Officer expects that all staff, regardless of rank, are treated with fairness, dignity and respect.

District Officer requests all OIC's to continue having conversations with their staff regarding improper access to QPS computer systems. These conversations need to occur on a regular basis.

Inclusion & Diversity Strategy forthcoming.

Performance Management – Ensure you continue having conversations with your staff, ensure you utilise the Ignite system and the PDA process.

Current new and emerging issues / drivers for crime

Sch3(10)(1)(f)

Sch4p4(6)

OIC Mt Ommaney – a lot of Stats come from prisons – two major road corridors – few coming from outside division doing breaks, issue with copper wire theft significant amount stolen recently discussed at recent T & C, investigations continuing. DO sees prisons as CSIU area of responsibility. DO does not expect Mt Ommaney to pick up the slack from the prisons.

OIC Calamvale – gateway to Logan – crime spikes tend to be in groups, a lot of Asian contingencies, lucky to have DCPC engage with them re preventative measures. CFS – 6 or 7 care facilities for young children – significant impost on CFS. Trail in CPG re strategies to manage MP in care – project forthcoming – pilot – lead by Supt Patrols. Any solutions – OIC contacts manager's/care takers, attend community meetings. Project will involve actually talking to the kids.

Sch3(10)(1)(f)

Three public holidays during Comm Games – Insp J – a lot of planning discussions with roster clerks – chief requests check new people coming in and where they are placed in terms of working public holidays. Audit forthcoming in November.

OIC TAC – allocation of tasers, torches and radios – Comm Games providing radios and tasers.

Innovation practises – OIC Inala – coffee with a cop engages councillor and local member, increased activity on Centenary blog page, Community camera Alliance – find out how many in community have CCTV footage and we can map on qprime and approach these in the community who have it etc etc

OIC Acacia – corridor of crime – Knock and Lock and we chat – engage with community face to face as opposed to phone calls.

DArni – works well in forest lake only limited areas to get in and out in forest lake. Partnered with Salvo's – who have developed a progress where and 'we chat' break down in barriers. Actively recruited VIPS.

Intel – FYC spending two days in intel office - to show FYC the bigger picture, importance of info on street checks etc. and understanding what intel stuff does. Plan was to extend that approach to DCPC. Also improve recruiting to those areas.

People – what are you doing to ensure you have a positive workplace

OIC Watchhouse – HSO engaged as a work unit. Doing an annual sit down with them. Regular meetings. Black Dog negative workplace training to staff. Trying to re build the resilience in the work unit. OIC Acacia – sit in day room, chat to staff, big on fitness and health. OIC Mt Ommaney – speak to staff individually encourage staff to engage, OIC CIB – big job have debriefs. What we did well/ etc

Do you talk about bullying etc? OIC acacia ridge treats staff all the same with respect and fairness and respect

Insp J – holds NCO workshops.

OIC Inala – regular PDA meetings encompassing development identifying their needs and taking steps to improve them.

Insp J – swap arrangement – 2nd year constable – vacancy at Sherwood, asked all in the PG who wanted to move and go to Sherwood and then the 2nd year constable moves to where constable has come from. Movement of staff (who want to move) within the PG.

Mt Ommaney – in terms of performance -make sgt accountable for their teams started with monthly meetings using stats from zap sgt at mt Ommaney like the gateway program extracts all data from qprime – starting point to have conversation with staff. Done bi-monthly. Make sgts accountable for these conversations.

Any assistance needed from the District in regards to looking after your people? No

Community engagement – OIC Calamvale – blogging – reaches other social media platforms as well – such as facebook.

OIC Mt Ommaney – coffee with a cop – medium level patients at mental health facilities. Also addressed drug problems,

Community Morning tea – 5 Sept all OIC's are invited to attend.

OIC VPU – core business is community engagement and external agencies.

District Officer – outcome on job at Islamic college re pig heads.

Engagement with victims – OIC Acacia ridge – Sgt review crime occurrence and ensure victims have been contacted and advised and up to date on investigations. Legislative requirement that feedback is provided to victims of crime.

Sch3(10)(1)(f)

OIC Sherwood – QPS media train identify users to coach in blogging

Supt Nelson – impressed by community engagement – likes the gateway program – having tool to start the conversation.

Supt Niland – continue to have conversations with staff.

Insp Jackman – new call signs straight after sector trial call signs.

Insp J – morale is good happy with staff oic are very good – relationship with TB is good.

Seeking feedback as to how this process can be improved

Please pass on acknowledgement of good work

DPR – MT GRAVATT PATROL GROUP

Attendees

Chief Supt Wilkins, Supt Niland, Supt Nelson, Inspector Jackman, Inspector Stewart, A/Inspector Flori, SSgt Bettina Wilson, SSgt Scott Burgess, DSS Tony Geary, DSS John Mison, A/SSgt Brendan Jorgensen, A/SSgt Jon Kent, SSgt Leonie Scott, A/SSgt Michelle Piket, A/SSgt Darni Fioriti, A/SSgt Murray Cumner, Sgt Bell

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Inclusion & Diversity Strategy forthcoming.

Performance Management – Ensure you continue having conversations with your staff, ensure you utilise the Ignite system and the PDA process.

OIC DCPC – victimisation of Asian community – high proportion of Asian students. Engaging with CCC. Utilising 'We Chat' to engage.

Sch3(10)(1)(f)

OIC Moorooka – main issue UUMV up 42% from last period last year. Up to 80% offenders coming from outside PG/Division. Engaging with tacticians – increasing visibility along crime corridors. Chop Shop located – unknown if this is related to increase in UUMV.

OIC UMG – kids in care going missing – engaging with CPIU and Child Safety.

Commonwealth Games – A/SSgt Cumner – sufficient staff to man/manage Queens Baton through the PG. Still don't know how many staff are required – awaiting advice from Major Events Planning Unit. Rostering on PH was queried. As per Award Provisions of the QPS Employees Award State 2016 section 24.1 the following applies:

One and half for:

New Years Day
Australia Day
Good Friday
Easter Monday
Anzac Day
Queens Birthday
Christmas
Boxing Day

Easter Saturday – double time and a half

Labour Day – one and a half times

Show Day – double time and a half

Counter Terrorism – Sch3(10)(1)(f)

Sch3(10)(1)(f)

Sch3(10)(1)(f)

Innovations – iCop – OIC HP – developing an app (CT). 18 schools in division. PDF documents of maps of schools, evacuation points available on app etc. OIC HP - shift supervisors working as on road supervisors - Sgt has vehicle and phone and is out and about.

OIC DCPC - Connected womens program – educational on both sides – active recruiting drive to take on PLO role and or policing.

Our people – engagement with workforce – people number one priority for our District – how do we ensure no bullying etc in our workplaces – OIC Moorooka – arranging station days/constable consultative committees' / station meetings (team building days) / resilience training (OIC CPIU). Psych testing? OIC Carina – change in OIC – more stability in the OIC role. District Officer strongly encourage relievers to take ownership in the role. OIC TCS – Emotional Survival workshop –

encourage staff to attend with their partners. OIC HP – huge staffing issues – OIC has touched base with all staff. Swap for swap – not only within PG but looking in NBD, especially in SNP divisions. OIC Sch4p4(6)

Community engagement – community reps – morning tea – 5 September. How are we managing community engagement? OIC UMG – regular meetings with community groups/ coffee with a cop / engagement with Westfield Management / connected women's program. OIC CIB – Detectives attending Coffee with a Cop. OIC CPIU – Sch4p4(6) District Officer states that there needs to be a re-education of staff that engagement is at all levels, not just at OIC level.

ACTION ITEM – Ensure officers manage QPrime addresses and ensure database is up to date. District Officer suggests all OIC's take similar initiative as OIC HP - Sch3(10)(1)(f) Sch3(10)(1)(f)

Are OIC's engaged with principles of schools? 120 schools in PG – there are adopt a cop's in all schools.

QPS Right to Information and Privacy Release

DPR – RIVERSIDE PATROL GROUP

Attendees

Chief Supt Wilkins, Supt Niland, Supt Nelson, Inspector Henderson, Inspector Jackman, Inspector Stewart, A/Inspector Lacey, SSgt Scott Burgess, DSSgt John Mison, SSgt Alicia Coyne, A/SSgt Murray Cumner, A/SSgt Chris Hale, SSgt Lee Best, A/SSgt Kirsten Atkin, DSSgt Rodd Watts, SSgt Murray Crone, Sgt Carolyn Cox, SSgt Shane Thow, A/SSgt Neil Gardner.

District Officer address

Structure of DPR has changed – it is about having a conversation as to how we can do our business better in the future and how the District Office can assist you achieve what you want to achieve.

OIC's are encouraged to engage with our PCYC's – seems some are operating in isolation.

AC priorities:

1. engagement – with our people and the community,
2. Governance, and
3. Silos (not only within the District but also within the Region).

Budgets – OIC's have visibility over their budget.

Major events – Planning underway - Commonwealth Games – Sch3(10)(1)(f)

New call sign regime for the entire region will be rolled out by the end of the year.

Need to ensure engagement with ATSI community continues. Large population of ATSI on Stradbroke Island.

Ensure OIC's are updating sharepoint page with major events occurring in the District. District Officer relies on information contained on sharepoint page to be up to date and accurate.

Working for QLD survey – response rate just over 40%. Increase from 13% last year.

Ensure OIC's advise DO's Office of station meetings so that Chief is able to attend to meet staff.

District Officer priorities:

1. Our people – looking after them from a psychological point of view and also officer safety,
2. Community engagement and safety, and
3. Crime – solving it and also ensuring we are working in the preventative environment.

We all should be role modelling our behaviours in line with fairness, courage and pride.

Professionalism and integrity – District Officer expects that all staff, regardless of rank, are treated with fairness, dignity and respect.

District Officer requests all OIC's to continue having conversations with their staff regarding improper access to QPS computer systems. These conversations need to occur on a regular basis.

Inclusion & Diversity Strategy forthcoming.

Performance Management – Ensure you continue having conversations with your staff, ensure you utilise the Ignite system and the PDA process.

Acknowledge great work being done in the District. How do we measure success? Arrests and charges is not the only way. Measure success in prevention environment – how? Is it a known unknown. We know what we are doing is having some sort of impact but don't know what that is.

Leave planner – District Officer stressed all OIC's need to have leave planner in place to ensure leave liability at 228 hours as at 30 June 2018. OIC's to ensure that direction given by A/AC is brought to the attention of all staff under their control.

DO asked what internal engagement strategies have been introduced to ensure positive workplaces?

Sch4p4(6) focus on rebuilding positive behaviours through development. Focus on reward and performance. Starting to show some positives in results. Number of members supported with HD and relieving in specialist positions. PDA process performance logs being used regularly to recognise good work. Sch4p4(6) is still a work a progress suffered significantly from the ESC investigation. Momentum lost and still a work in progress.

OIC Morningside – every staff member has been engaged by their OIC and their three year work plan. One on one meeting building trust.

OIC TCS – generally care about staff. Celebrate birthdays. One officer suffered breast cancer – OIC has a vested interest and is genuine.

DO commented that if you look after your people, a lot of the other stuff looks after itself.

OIC Southbank – robust conversations re what is bullying etc and what is acceptable and what isn't.

Development of our people:

OIC Morningside – all Sgts have relieved as SSgt good flow on affect from that.

OIC Coorparoo – good to have external relievers in station.

Insp Henderson – need for OIC's to allow their staff to perform HD's and especially outside of their station/section.

OIC CPIU – introduced mentorship within the office – managing disappointment – giving them encouragement and resilience to move forward.

DO commented that if you aware of staff who are being overlooked, this needs to be brought to the attention of their Inspector.

Cultures within workplace:

OIC Wend End – Sgts set the tone for the whole place, encourage junior staff to get out there and Sgts rubs off on SC and down to Constables. Ask for ideas from Constable. Constable run operations.

OIC Annerley – gives opportunities to constables.

OIC Coorparoo – haven't had substantive leader for a long period of time. Know what is required and having structure in place.

Anything at District Office level to assist:

DO advised the current requirements for filling vacancies (timelines).

OIC Annerley – acknowledges visits by senior management.

Engagement with our community:

OIC Annerley – Would be beneficially to stations if DCPC increased their staffing numbers. Many of the roles which were performed by DCPC are now being undertaken at station level, eg Adopt a cop.

DCPC provide blog training.

Feedback to victims – legislative requirement to provide feedback.

Insp Henderson – a lot of serious assault on police officers. Officers are not being offered victims assist when they are assaulted. ACTION ITEM – Audit to be conducted and memo circulated within the District reminding all OIC's of responsibilities.

Drivers of crime:

OIC Annerley – do not necessarily live in your patch. Co-ordination with property teams assists.

OIC Southbank – youth problem – transient group – project with UQ engagement with businesses and library. Youth are aware no need to purchase ticket if getting off train at Southbank Station - engagement with QR is critical. Pressure on QR to get fare gates installed.

Insp Henderson – need to identify a SSgt vacancy that can be moved to Riverside tactician.

Bus drivers – good work being done at Dutton Park re travelling on buses. DO mentioned that
Sch3(10)(1)(f)

CT activities:

Sch3(10)(1)(f)

Sch3(10)(1)(f)

Sch3(10)(1)(f)

OIC Southbank – Making inquiries re ATV for Southbank.

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REGIONAL DISTRICT PERFORMANCE REVIEW

Southern Region

Ipswich District

Date of Review: 30 May 2017

QPS Right to Information
and Privacy Release

All statistical material for crime and traffic data will be collated by the Southern Region Performance Group^(perko).

Statistical review period for crime is: 1 July 2016 to 30 April 2017 (10 month review). Traffic Data will be for the calendar year to date.

(1) QPS 1 Priority "Continue to provide a safe and secure community by responding to threats including terrorism, disasters and risks associated with major events"

1.1 How is the District positioned in relation to response to Counter Terrorism?

Response:

Sch3(10)(1)(f)
Sch3(10)(1)(f) **.An additional SCTN training course was conducted on the 9/12/2016 at the request of the District ensuring staff are adequately trained and aware of the current terrorism climate.**

Sch3(10)(1)(f)
If
If

At the previous Divisional Performance Review all OIC's were tasked to identify an officer from their area of command that could be trained locally to run desktop exercises at a Divisional level specific to events and infrastructure for each Division.

Sch3(10)(1)(f)

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Sch3(10)(1)(f)

1.3 What capacity building has been undertaken in relation to Disaster Management – particularly if a weather event occurs during the 2018 Commonwealth Games?

Response:

The Ipswich DDMG continues to be well positioned to respond to disaster events:

- **Both the Ipswich and Somerset LDMGs throughout Ex TC Debbie exhibited, in both the response and recovery phase's, that they have the capability to respond to most disaster events. Support from the DDMG was only required for a short period and would only be necessary during any major and catastrophic event.**

- *The positive partnerships developed between both Somerset & Ipswich LDMGs & the Ipswich DDMG over time will be a major positive contributing factor to a successful response to any major event.*
- *Disaster Coordination Centre training is a high priority for the Ipswich District, is conducted on a regular basis and will continue to receive high priority between now and the Commonwealth games to ensure capacity is built into staffing for the DDCC to cover this period.*
- *A DDCC Business Continuity Plan is in place for all events should they occur.*
- *The District Risk Register is currently has been updated to reflect the new tri-variate risk assessment model – Likelihood, Vulnerability & Consequence to identify vulnerabilities in the district and any risks which need to be transferred from the local groups.*
- *A register of Senior Staff & DDCC Staff availability for the Dec 2017 – April 2018 period will be developed as is the usual practice for the Ipswich District. This practice will also be used to identify key staff availability over the Commonwealth Games period.*

1.4 In light of Ex TC Debbie, how did the district's response and recovery phase's progress and are there any learnings from this event?

Response:

Ipswich DDMG had minor engagement throughout Ex TC Debbie however their activation status remained on 'alert' throughout the event. It was anticipated that there was a likelihood of flooding impact on several homes with the peaking of the Bremer River however the height was much less than anticipated and as such no properties in the vicinity were affected.

Ipswich District Human and Social Recovery Committee visited 6 properties, 2 in Ipswich and 4 in Thagoona with only 2 having water through the living areas. There was no requirement for occupants to vacate as properties were still in liveable condition. Essential household items for those who had water through their homes were sourced through GIVIT and as such there was no need to seek activation of the Personal Hardship Assistance Scheme.

A telelink conference was held to overview and re-assess the workings of the DDMG and no issues were identified. There were however minor procedural and administration issues identified around information gathering and specifically recording same on DIEMS. This can be easily addressed and rectified through intermittent training initiated by the appropriate persons.

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1.5 What has the District undertaken to ensure Business as Usual in relation to Major Events, in particular the 2018 Commonwealth Games?

Response:

The Ipswich District have completed and tested mock rosters to respond to business as usual activities. This testing was based on numbers of staff expected to be deployed from the District.

Sch3(10)(1)(f)

Sch3(10)(1)(f)

Sch3(10)(1)(f)

Sch3(10)(1)(f)

Sch3(10)(1)(f)

Sch3(10)(1)(f)

Sch3(10)(1)(f)

Response:

In addition to the response to 1.5, Officers in Charge have been instructed to ensuring rostering for public holidays for nominated officers should be restricted to a maximum of three during the equity period for their owning establishment. Four public holidays must be isolated for each nominated officer for rostering during the deployment phase to the event.

1.7 Are Business Continuity Plans within your District current and when were they last tested.

Response:

Business Continuity Plans within the District are updated in the correct format and current. Testing was including as part of the station inspection process for 2016. This will again be part of the process during the station inspections for the District which are to be conducted during the period 1 July 2017 to 31 December 2017.

(2) QPS 2 Priority "Create better workplaces and improve workforce capability"

2.1 With regards to the ESC Quality Assurance Inspection Program, what is the proposed 2017 'schedule of inspections' for the district?

Response:

The inspection period for the District will involve the three roster periods from 4 February 2017 to 28 April 2017. Allocations for inspections have been provided to each District Inspector to undertake during the period 1 July 2017 to 31 December 2017.

2.2 Was there any remedial action identified during 2016 ESC Quality Assurance Inspections within your district.

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Response:

In the main, any remedial actions identified during the station inspections were minor in nature and addressed either at the time of the audit or shortly thereafter. Some of the identified areas requiring remedial action include:

- Implementing a station register of officers approved to use privately-owned body worn and in-vehicle cameras for operational duties in accordance with section 4.1 and 4.2 of the Digital Electronic Recording of Interviews and Evidence Manual;*
- Compliance with Performance Development Assessments (PDA) process. Difficulties were experienced with progressing and finalising PDA's under the previous system during transition to Ignite;*
- Implementing client service databases in accordance with policy 2014/01 'Policelink "complaint management' matters';*
- Physical resource registers not including key information such as life expectancy, end date of warranty and initial value of asset;*
- Updating of single officer patrol instructions following the introduction of the GWN communications system. This system is now fully installed and has significantly reduced black spots as well as introducing improved security processes. The 2017 inspection process will again review this action item, with consideration being given to developing a District Instruction on the topic.*

2.3 Can the D/O provide a briefing on current compliance with leave management – in particular the quarterly audit to reconcile leave takings with roster records and the number of officers who have deferred leave approved.

Response:

The audit documents being provided by the Human Resource Business Partner are being scrutinised and distributed to all Officers in Charge to communicate directly with staff identified as likely to exceed the 228 hours leave balance. Officers in Charge report audits are being conducted and no anomalies are being identified in relation to leave taking. There are 27 staff with approvals for deferred leave. These relate mainly to those on maternity leave and those on extended absences.

2.4 What was the compliance rates for the Vulnerable Persons training for your district?

Response:

As of 28 April 2017 the Ipswich District had a compliance rate of 79%. There are a further 47 staff required to undertake the training. Additional sessions are being scheduled to have these officer complete the training. All Officers in Charge have been made aware of the staff who have not yet completed the training and scheduling is being undertaking to ensure these members attend the workshop.

2.5 What activities does the District undertake to create and sustain a workplace that is inclusive and fair?

Response:

The rights and interests of all affected parties are considered in decision making and release of information so as to meet the legitimate expectations of the organisation and the employee. Processes are required to be formulated on the principles of good administration and reasonableness with due consideration of towards the values of respect, inclusion, diversity, transparency and accountability. An appreciation of these aspects creates a focus on the positive and equitable approach in the workplace rather than dwelling on the negative.

Activities undertaken include:

- *Senior Constable Consultative Committee;*
- *Leadership Investment in Female Talent – Program commenced in July 2016 with last workshop to be completed on 23/06/2017;*
- *District Management Committee;*
- *Administrative Officer Committee and workshops;*
- *District Housing Committee;*
- *District Wide Load process;*
- *District Roster Committee;*
- *District Relieving process;*
- *District engagement with QPUE.*

2.6 How do you view the introduction of EB8 and what impacts does this have on the ability to provide front line support?

Response:

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Whilst all enterprise bargaining agreements have an impact, this general relates to the transition period associated with the change. EB8 though has a distinct difference when considering the application of the public holiday off rules contained in Part 5. The public holiday rules create a significant impost on rostering during peak demands for police services such as Christmas, New Years and Easter. The additional days off combined with equity and notional rostering create a real possibility of rosters having inequities and gaps as the end of an equity years draws close. These gaps include the lack of available members to meet regular staffing requirements to provide a policing service in a particular fortnight.

2.7 What strategies has the D/O employed to attract and retain staff?

Response:

The District suffers from the issues mirrored across the State in relation to retaining productive staff and attracting members to a high workload environment, with a particular focus on the topics of mental health and domestic violence. Input is sought and encouraged from all staff as to improvements in practice and process in the District. Continual engagement is made with the leadership team and relevant support services (ie Human Resource Business Support Officer, etc) to ensure an inclusive and fair environment is maintained. This approach advertises to staff the benefits of working in the District, addressing attraction and retention issues.

(3) Government Election Commitment (GEC) 410 "Undertake intelligence-led policing in late night entertainment precincts".

3.1 Can the district outline the number of proactive strategies implemented in licensed /entertainment venues to reduce the incidence of violence (including environmental changes, responsible service of alcohol and responsible management practices?)

Response:

- Dedicated SNP Team and Divisional targeting of licenced premises, particularly identifying problem premises and targeting.*

Sch3(10)(1)(f)

- **Implementing LIAG (predictive/preventative strategies) and LEAPS (Liquor enforcement & proactive strategies).**
- **OLGR's RAMP (Risk Assessment Management Plan) – outlines requirements when incidents occur, including escalation and de-escalation;**
- **Across the board, increased and ongoing information exchange with licensees and managers more aware of responsibilities, obligations and expectations;**
- **LIAG – involvement of sporting clubs, licenced premises and QPS representative – face to face discussion and training;**
- **SNP Board – Business people from the SNP and licenced premises. QPS (LIAG rep) input on Board. Meetings to be held bi-monthly from 01/02/17;**
- **Safety Advisory Board – QPS, QFES, QAS, ICC, Safe City, LIAG – representation of selected stakeholders as nominated by OLGR**
- **5 day Liquor Investigators course held to empower staff within the District to have a greater working knowledge of laws and legislation relating to licenced premises.**

3.2 Has the change of lock out laws (where applicable) had any effect on public order?

Response:

- **New Lockout laws for all licenced venues commenced on 1 July 2016. These same lockout laws were abolished by the Queensland Government as of 1st February 2017. No lockout conditions will apply to any licenced premise within Queensland, unless otherwise stipulated as a condition on their liquor licenses.**
- **3am trading is approved for licensed premises within the Ipswich SNP precinct, subject to their individual approved hours permit**
- **Though rise in good order offences (through proactive targeting), no noticeable change has been recorded in public disorder pre or post change to lock out laws during DPR period.**
- **Intermittent disorder incidents in past months at the only late-night trading premises (Metropole).**
- **Ongoing monitoring at Orion Tavern, Prince Alfred and Racehorse Hotel by SNP and local crews to continue.**
- **Greater Police presence at licenced premises at closing times engenders an atmosphere of safety whilst exiting for hotel patrons as well as considerably reducing the number of incidents occurring due to police presence.**

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3.3 (Commentary on slide indicating Assaults on Licenced Premises in comparison with % of all assaults).

Response:

- **Low percentage of Assaults occurring in or around Licenced premises.**

Reasons may include:

- **Good Order offences such as Public Nuisance being preferred where intoxication is an element;**
- **Persons involved in Assaults not willing to make complaint of assault to police;**
- **Increased police presence presenting a deterrent; and**
- **Sale of rapid intoxication liquor being controlled.**

(4) Government Election Commitment (GEC) 403-“Implement Community Policing Boards”.

4.1 Please outline the progress of the Community Policing Boards and achievements to date.

Response:

The Ipswich Community Policing Board has meet on a number of occasions and initially focused on identifying any current community activities which the membership can endorse and discuss within their spheres of influence. This approach is to advertise and encourage throughout the various groups activities where interaction with other sectors of the community can be effected. The Board is also identifying any programs or activities provided for at risk youth. Membership are then advertising these programs or activities within their community sector. The Board is also investigating what youth programs can be implemented through existing structures within current government and non-government agencies. The initial response from the Board was to have a community football carnival inviting teams from the various diverse cultures represented in the District. The carnival was conducted in November 2016 with teams representing the

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Sudanese, African and Congolese communities as well as the QPS. Whilst the carnival itself was a success, attendance was poor as the teams, other than the QPS which was formed by District staff, did not contain a large proportion of players from the local community.

An evaluation of the carnival has determined a sporting event is still an appropriate means of getting the community involved as a whole. A modified plan has been proposed which will involve an event where the QPS team from Ipswich will offer a challenge local schools to a game. The game would be scheduled after school with an invitation to family members of players and the school community to attend.

4.2 Does the membership of the board include 'diverse community representation' (as per memo from the DC (RO) dated 13 December 2016), and has the membership changed since the initiative was implemented?

Response:

The Ipswich Community Policing Board has established a membership which reflects the cultural diversity of the District. The Board is currently in the process of identifying broader and suitable representation from the indigenous community. Membership has changed since inception with some representatives advising they are not able to maintain their commitment and replacement participants have been sought.

(5) Government Election Commitment (GEC) No 391 Target crime hotspots and issues such as organised crime, alcohol-fuelled violence and the drug ice + Stop Crime, Make the Community Safer

5.1 Crime statistics (reported and cleared) will be provided by Region.

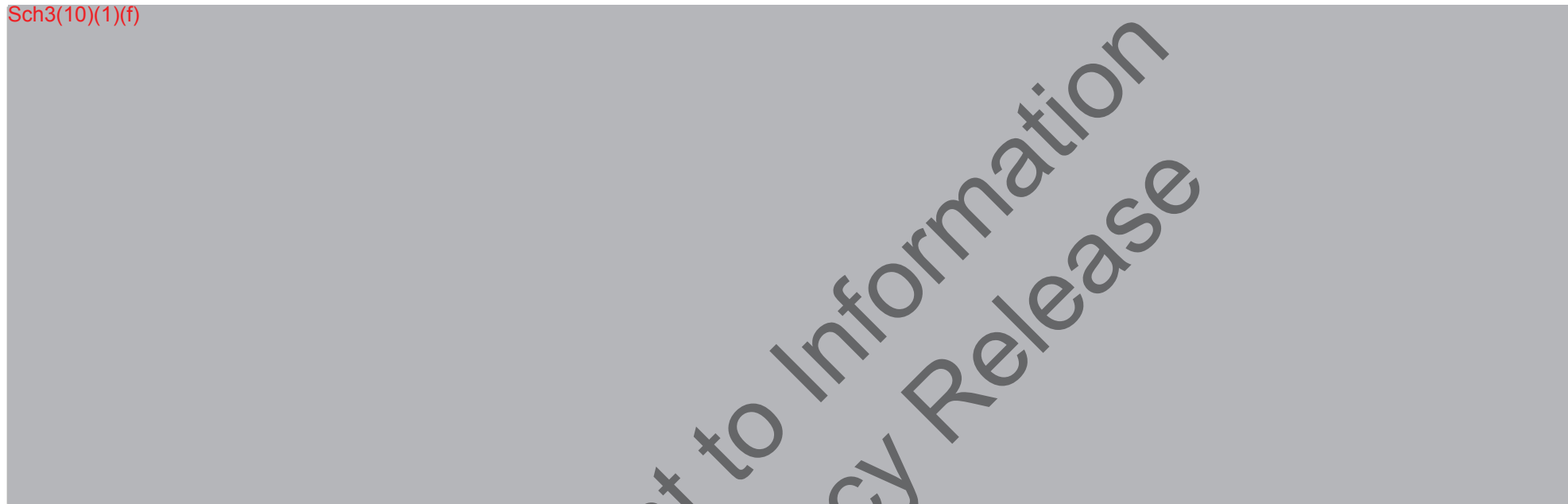
5.2 Commentary on reported crime exceptions for the district as per slides, with emphasis on location of offences, case and place initiatives and intelligence taskings.

Response:

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Sch3(10)(1)(f)



(7) "Road Safety".

7.1 Traffic enforcement data will be provided by Region.

(8) "Professional behaviour".

8.1 Please have the Professional Practise Manager provide a brief summary of the following:

- The number of complaint files on hand;
- Complaint files on hand that exceed 90 days and 180 days;

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- Any emerging trends or issues impacting on the district.
- 'At risk' members and intervention strategies implemented.

Response:

The number of complaint files on hand;

- 3 held locally still under current investigation(2)/MR(1);
- 3 awaiting overview by ESC (2 for approval of MG and 1 for direction to full investigation or MR);
- 1 awaiting court finalisation (hearing Mid July); and
- 1 being investigated by ESC.

Complaint files on hand that exceed 90 days and 180 days;

- 1 exceeds 180 days- Sch4p4(6)
- 1 exceeds 90 days but within allocated investigation time frame – Sch4p4(6) complete, Awaiting report.

Any emerging trends or issues impacting on the district:

- No particular trends identified;
- Failure of duty allegations account for about ¼ of total – These include breaches of policy (code of conduct or other policy/directives), operational diligence (fail secure exhibits fail to identify self)
- Misuse of authority relating to DV actions

'At risk' members and intervention strategies implemented:

- Nil identified this period.

8.2 Significant Event Review Panels – What issues has the district identified from the SERP meetings, including predominant trends or causal factors. Has any 'best practice' been identified?

Response:

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1. A trend was identified in relation to unsafe site selection for TDD deployment. Individual members debriefed and reminded of best practice. Local ETO looking at incorporating a refresher component into the next phase of OST training.

2. Pursuits and evades:

- **Generally well managed. One currently under investigation for breach of policy – Remainder are consistent with legislation and policy with no issues detected;**

• Sch3(10)(1)(f)

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-

3. Use of Force:

- **Majority of use of force options reported are consistent with legislation and policy with no issues detected;**
- **There have been a few instances where the use of force option selected by the responding officer was considered somewhat less than that which is usually determined as appropriate**

Sch3(10)(1)(f)

QPS Right to Information and Privacy Release



Southern Region District Performance Review

Moreton District

Assistant Commissioner WRIGHT

Queensland Police Service

17 May 2016

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RTI Page 37

Follow up Issues

- Can an update be provided on the 'Recreational Areas Management Act' (3) monthly trial implemented in conjunction with Road Policing Command (see slide 37).

Sch3(10)(1)(f)

- Can an update be provided on the number of Peer Support Officers within the District and process/s in place to ensure a data base is established, updated and accessible by personnel within the district to comply with QPS 2 – 'Create better workplaces and improve workforce capability' (see slide 39).
- What strategies have been implemented to address violence in the home – including assaults and domestic violence (see slide 40).
- What strategies have been developed to increase the number of Human Sources within the district (see slide 41).
- Provide an outcome of the justification for 'Pursuits' and the sufficiency of available evidence during SERP REVIEW for the imminent need to pursue (see slide 42).

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QPS1 – Continue to provide a safe and secure community by responding to threats including terrorism, disasters, and risks associated with major events.

Q - Outline the Moreton District's capacity to respond to terrorism and disasters. In particular outline how the district intends to ensure future exercising is both needs and intelligence based. Can the district outline what process/s are in place to make use of the Regional Intelligence & Strategy Officer (Senior Sergeant Campbell) as part of the district SCTN?

- 22 attendees for Security & Counter-Terrorism Network course (January 2016)
- District Security & Counter-Terrorism Network commenced 2 February 2016

• Sch3(10)(1)(f)

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...(continued over)

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QPS1 – Continue to provide a safe and secure community by responding to threats including terrorism, disasters, and risks associated with major events.

Q - Outline the Moreton District's capacity to respond to terrorism and disasters. In particular outline how the district intends to ensure future exercising is both needs and intelligence based. Can the district outline what process/s are in place to make use of the Regional Intelligence & Strategy Officer (Senior Sergeant Campbell) as part of the district SCTN?

- Exercise Sand Down 16 March 2016 – Field exercise to test the capability, efficiency, interoperability and communication capacity of multiple agencies during a major incident on Moreton Island.

Sch3(10)(1)(f)

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QPS 1 - Continue to provide a safe and secure community by responding to threats including terrorism, disasters, and risks associated with major events.

Can the district outline strategies to deal with an 'active shooter' scenario? Outline strategies within the district to ensure effective deployment of the R4 and the number of personnel trained to use the weapon.

- Desk top exercises have been conducted with OIC's at Patrol Group meetings in regards to the strategies and response to an active shooter.
- 4 Officers from Moreton District attended Active Shooter exercise in Brisbane Region as observers on 26 & 27 April. Learnings to be applied to Moreton Districts active shooter exercise in late 2016 / early 2017 depending on location of suitable exercise venue.

Sch3(10)(1)(f)

QPS1 – Continue to provide a safe and secure community.
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RTI Page 41

Moreton YEAR ENDING:	Jun-14	Sep-14	Dec-14	Mar-15	Jun-15	Sep-15	Dec-15
Satisfaction with police							
General satisfaction with police							
Dissatisfied or Very Dissatisfied	5.3%	6.7%	9.0%	9.2%	8.0%	5.6%	4.0%
Neither	16.2%	18.8%	16.0%	14.0%	15.0%	16.4%	16.4%
Satisfied or Very Satisfied	77.2%	73.4%	73.0%	74.8%	75.4%	77.1%	78.6%
	4.1%	4.3%	4.3%	4.3%	4.2%	4.1%	4.0%
Satisfaction with most recent contact							
Dissatisfied or Very Dissatisfied	6.8%	6.9%	9.5%	11.4%	11.7%	11.5%	12.6%
Neither	5.4%	3.1%	4.6%	4.6%	5.2%	6.7%	6.3%
Satisfied or Very Satisfied	87.0%	89.5%	85.4%	83.6%	83.0%	81.8%	81.1%
	4.7%	4.3%	4.8%	5.0%	5.1%	5.2%	5.3%
Satisfaction with police response to public order problems							
Dissatisfied or Very Dissatisfied	8.0%	9.3%	13.1%	10.0%	8.9%	7.0%	5.0%
Neither	21.0%	21.4%	11.8%	17.7%	14.5%	11.4%	12.5%
Satisfied or Very Satisfied	67.0%	66.3%	73.0%	70.0%	74.7%	80.0%	80.9%
	4.6%	4.6%	4.4%	4.5%	4.3%	3.9%	3.9%
Satisfaction with police response to disasters and major events							
Dissatisfied or Very Dissatisfied	1.1%	0.7%	2.1%	1.5%	1.9%	1.8%	0.5%
Neither	6.4%	5.1%	4.5%	3.6%	3.4%	4.5%	5.5%
Satisfied or Very Satisfied	87.1%	89.1%	89.4%	91.2%	94.0%	92.2%	91.7%
	3.3%	3.1%	3.0%	2.8%	2.3%	2.6%	2.7%

Notes:

Extract from National Survey of Community Satisfaction with Policing.
Each district table displays the survey result for the year ending.
The sample size for each district is 400, totalling 6000 for the state.

Professional Standards

PPM Summary

PPM:

Rates of complaints against police and civilian staff;

Q: Rates of complaints.

Rate of Complaints	1/12/2014 – 31/3/2015	1/12/2015 – 31/3/2016
Police	29	25
Unsworn	0	0

Q: Complaint files on hand.

The number of complaint files on hand;

Complaints on hand (CSS - number)	2015 - 4 2016 - 7 Total - 11
Complaints on hand (Policelink - number)	4

QPS 2 – Creating Better Workplaces / Improving Workforce Capability

Creating better workplaces

Q – What strategies has the district undertaken to create better workplaces.

Elaborate on two of these strategies.

- **Consultative meetings between the District Officer and QPUE branch representatives**
- **AIM Building Team Performance Workshops**
- **Division level Better Workplace Advisory Group meetings**
BWAG's are consultative bodies which provide opportunities for personal to contribute their ideas on a range of factors affecting their roles and workplace. Topics of discussion are guided by the identified needs of each Division as raised by local employees. Issues also include those particular to the Moreton District in the Working for Queensland Survey such as Workload & health, Learning & development, Workplace change, Anti-discrimination, Organisational trust and Innovation.

• Sch3(10)(1)(f)

QPS 2 – Creating Better Workplaces / Improving Workforce Capability

ESC Quality Assurance Inspection Program

Schedule of inspections

- Burpengary Station - March / April (currently being undertaken)
- Redcliffe Station - May / June
- Deception Bay Station - September / October
- Redcliffe Watchhouse - December
- CIB North – January (Complete)
- CIB South – January (Complete)
- CPIU South – April (currently being undertaken)
- CPIU North – May
- TCS - June
- Bribie Island Station - June
- Caboolture Station - July
- Kilcoy Station – May
- Moore Station – May
- Woodford Station - May

QPS 2 – Creating Better Workplaces / Improving Workforce Capability

Q- Can the district outline processes to complete compliance inspections.

Process:

- **Independent inspection conducted by member**
- **Issues inspected include Professional Standards, Operational Management, Investigative Process, Custody and Property.**
- **Three month block period selected for sampling. Other documentation to be inspected will be that which is current at the date of inspection.**
- **Complete a Compliance Performance Checklist and Report.**

Alcohol fuelled violence

Provide an overview on AFV within the Moreton District.

Specific Taskings for Friday & Saturday nights for General Duties and TCS for Good Order patrols of licenced premises.
 Regular District joint activities with OLGR
 Active LIAG groups in each Patrol Group
 Utilise intelligence to identify persons, places and issues impacting on violence
 Relentless quality investigation of reported offences involving violence.
 Assault clear up 80.3% compared to State 80.1%
 2015/16 Rate per 100,000 reported assaults 14.6% less then State rate
 Awareness campaigns to mobilise and engage the community in crime prevention, detection and investigation strategies
 “Oi – It’s your Choice” Campaign expanded from television and radio ads to flyers, drink coasters and posters.
 National Survey of Community Satisfaction – response to “Drunken or Disorderly Behaviour a Problem” Not a problem 75.3% compared to State response of 71.0%.

GEC 39: Target crime hotspots and issues such as organised crime, alcohol-fuelled violence and the drug, ICE.

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Q- How are specialised units within the district being utilised to support GEC No 391?

The Moreton District Major Crime Unit role includes the relentless follow-up and investigation of organised crime groups and conducts operations with an emphasis on a taskforce approach, utilising contemporary investigation strategies.

The team works with District units (CIB, CPIU & TCS), QPS Specialist Operations (SCC, SERT, PolAir, Dog Squad, Forensic Services & RPU) and also Federal Law Enforcement Agencies (AFP, Border Protection & ASADA)

Q- Can the district outline the number of proactive strategies implemented in licensed/entertainment venues to reduce the incidence of violence (including environmental changes, responsible service of alcohol and responsible management practises?)

Moreton District does not have a designated late night entertainment precinct. Strategies implemented to reduce the incidence of violence include:

- Specific Taskings for Friday & Saturday nights for General Duties and TCS for Good Order patrols of licenced premises.**
- Regular District joint activities with OLGR**
- Active LIAG groups in each Patrol Group**
- Utilise intelligence to identify persons, places and issues impacting on violence**
- Relentless quality investigation of reported offences involving violence. Assault clear up 80.3% compared to State 80.1%**
- 2015/16 Rate per 100,000 reported assaults 14.6% less then State rate**
- Awareness campaigns to mobilise and engage the community in crime prevention, detection and investigation strategies**
- “Oi – It’s your Choice” Campaign expanded from television and radio ads to flyers, drink coasters and posters.**
- National Survey of Community Satisfaction – response to “Drunken or Disorderly Behaviour a Problem” Not a problem 75.3% compared to State response of 71.0%.**

CFC 403 Implement Community Policing Boards

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Q- Can the district provide an overview on the status and membership of the 'Community Policing Board'. To be implemented by 30 June 2016.

NAME	ORGANISATION
• District Officer	• QPS – Chair
• Inspector Support Services	• QPS – Deputy Chair
• Tactician	• QPS – Secretariat
• Sch4p4(6)	• Moreton Bay Regional Council
• [Redacted]	• Regional Director Child & Family Services
• [Redacted]	• Manager Morayfield Youth Justice
• [Redacted]	• Redcliffe Chamber of Commerce
• [Redacted]	• Caboolture Chamber of Commerce
• [Redacted]	• Caboolture Sports Club
• [Redacted]	• Redcliffe Rotary & Redcliffe PCYC

QPS Right to Information and Privacy Release

District Cleared Crime Trends

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MORETON	Cleared Offences			Cleared Percentage		
	2013/14	2014/15	2015/16	MOR	SR	STATE
Homicide (Murder)	-	2	2	100	71.4	83.3
Assault	683	701	583	81.5	84.6	80.9
Grievous Assault	41	34	24	80	85.8	79.3
Serious Assault	287	283	264	75	79.1	78
Serious Assault (Other)	81	117	102	89.7	92.8	87
Common Assault	274	267	193	87.5	88.6	82.8
Other Offences Against the Person	150	162	107	78.2	77.3	72.2
Sexual Offences	250	330	306	77.8	77.6	74.8
Rape & Att. Rape	90	86	83	77.8	75.6	74.7
Other Sexual Offences	160	244	223	77.8	78.3	74.8
Robbery	52	46	66	77.9	80.1	70.9
Armed Robbery	17	26	30	77.5	76.5	68.9
Unarmed Robbery	35	20	36	78.3	83.8	72.9
Good Order Offences	2666	2370	2279	93.9	95.4	93.9
Drug Offences	3930	4791	5887	96.7	96.6	95.3
Domestic Violence Contravene DFVPA	710	901	1139	92.9	93.1	91.2
Unlawful Entry With Intent	468	501	345	31.3	29.4	25.7
Unlawful Entry With Intent - Dwelling	328	319	225	33.1	29.8	25.2
Unlawful Entry With Intent - Shop	28	32	21	39.6	41.7	35.4
Unlawful Entry With Intent - Other	112	150	99	27	27.4	25.1
Fraud	663	2297	1024	77	77.8	64
Unlawful Use of Motor Vehicle	197	210	180	51	49	46.6
Vehicles (steal from/enter with intent)	199	198	145	15.3	18.7	17.8

* Data obtained from QPRIME ZAP current as of 3 May 2016 at 2217hrs.

* Data is comparative period to date by financial year (1 July to 30 April).

* Cleared percentage is for offences reported and cleared FYTD as of 30 April 2016.

PERCENTAGE OF OFFENCES REPORTED/CLEARED WITHIN LAST 30 DAYS

	MORETON			SOR	STATE
	Reported Offences	Cleared Offences	Percentage	Percentage	Percentage
OFFENCES AGAINST THE PERSON	143	84	59%	55%	54%
HOMICIDE	-	-	-	50%	40%
ASSAULT	71	36	51%	56%	53%
SEXUAL OFFENCES	54	36	67%	52%	57%
ROBBERY	8	7	88%	71%	57%
GOOD ORDER OFFENCES	240	200	83%	87%	85%
OFFENCES AGAINST PROPERTY	966	211	22%	28%	26%
UNLAWFUL ENTRY	103	11	11%	18%	18%
UUMV	52	16	31%	35%	31%
OTHER THEFT (excl U/Entry)	475	107	23%	27%	23%
OTHER PROPERTY DAMAGE	184	42	23%	25%	23%

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Southern Region District Performance Review Moreton District

QPS Right to Information
and Privacy Release

21 November 2016

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Follow up issues

Review the number of personnel trained in the district to undertake evaluations for planned exercises.

Complete an audit of stolen firearms to determine potential breaches of the Weapons Act in instances where firearms have not been secured in compliance with act.

Provide an update on the benefits of the flexible rostering practices being trialled in the district.

Undertake a review of the high percentage (77.1%) of NO ACTION in the district.

Review strategies to reduce the overall increase (64.5%) for robbery offences

Robbery Offences in Moreton- 1/6/16 to 14/11/16

Armed Robbery	26	(48%)
Unarmed Robbery	28	(52%)
Total Robbery	54	



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Robbery Victim- basic profile

Male Victims	40	(74%)
Female Victims	14	(26%)
Adult Victims	48	(89%)
Child Victims	6	(11%)



Robbery Offender- basic profile

GENDER

Male Offenders	44	(82%)
Female Offenders	5	(9%)
Male/Female conjoint	5	(9%)

AGE

Adult Offenders > 17 yrs	46	(85 %)
Child Offenders < 17 yrs	9	(15%)



Robbery Offenders- basic profile

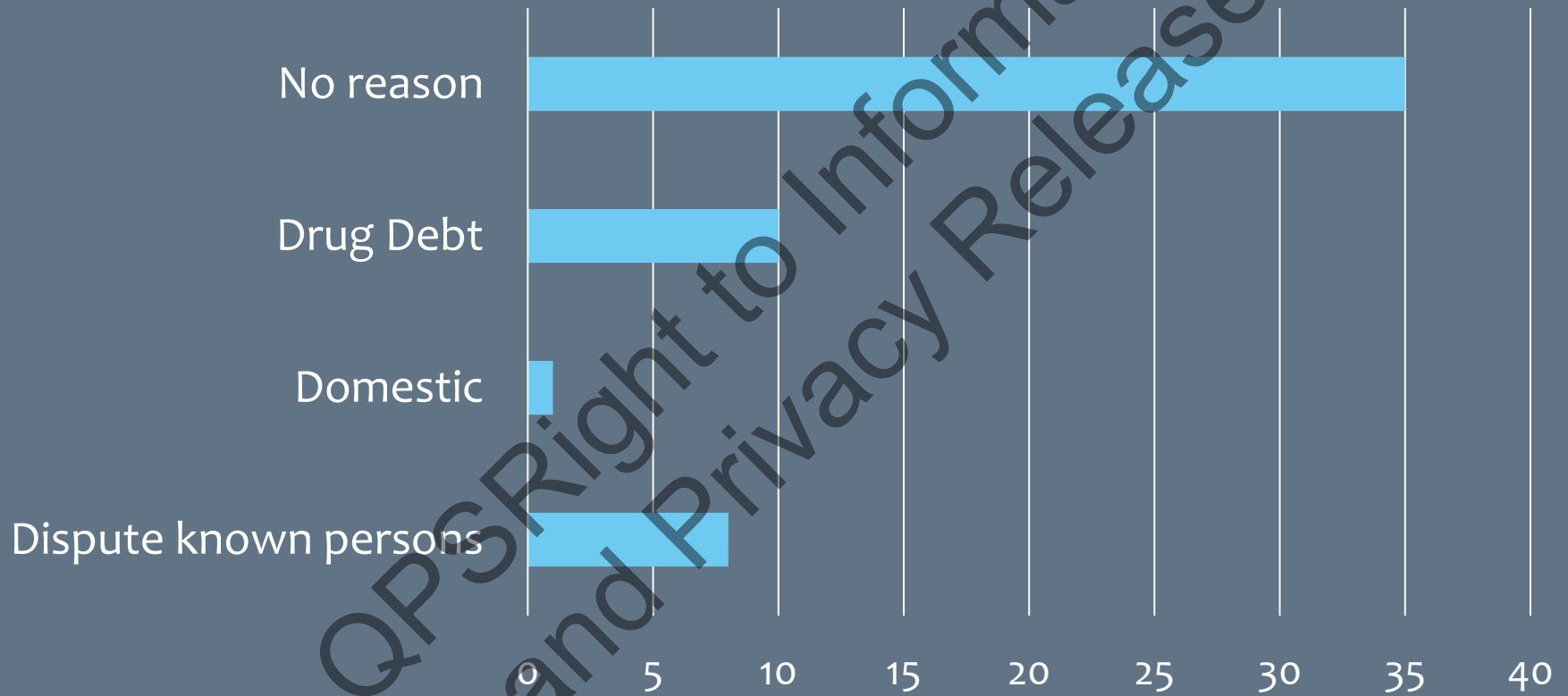
1 Robbery offender	28	(52%)
2 Robbery offenders (conjoint)	21	(39%)
3 + Robbery offenders (conjoint)	5	(9%)



Offence Locations



Victim/Offender Association link



Safe Night Precincts

Partnerships

GEC 410 – Undertake intelligence-led policing in late night entertainment precincts.

Strategies

Education and Awareness

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	Assaults on Licenced Premises			Percentage of all Assaults		
	2014	2015	2016	2014	2015	2016
Nth Moreton	9	7	8	5.4%	4.5%	3.8%
Sth Moreton	10	6	14	5.6%	4.2%	5.4%
MORETON	19	13	22	5.5%	4.4%	4.7%
SOUTHERN				5.4%	4.3%	5.3%
STATE				6.8%	5.6%	5.7%

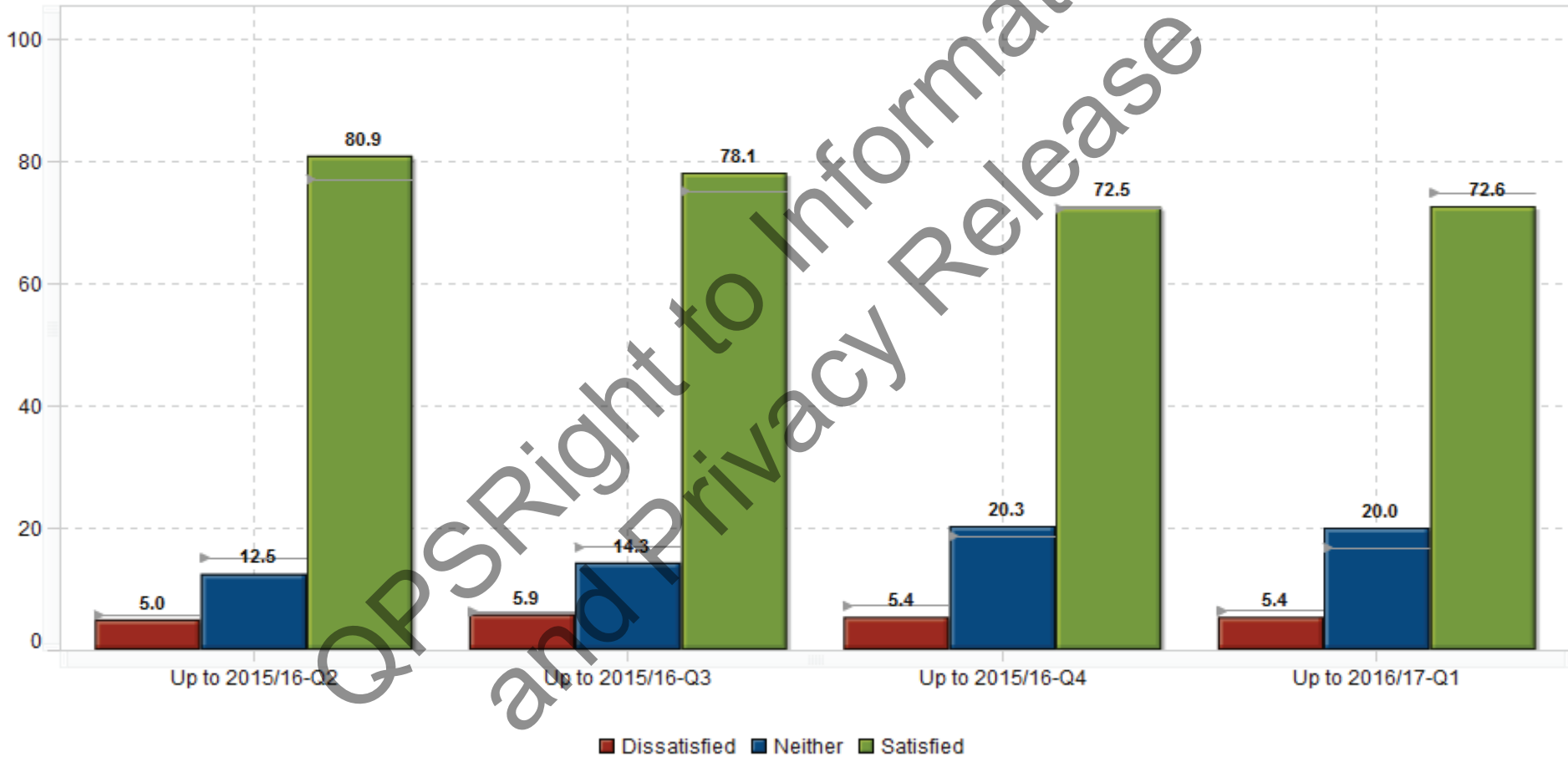
- All data is by calendar year for the period 1 June to 31 October
- No assaults at a licenced event.

QPS 1 – Continue to provide a safe and secure community.

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Moreton Satisfaction with response to public order

12 Month Results



Notes:

Extract from National Survey of Community Satisfaction with Policing. Each district table displays the survey result for quarters. The sample size for each district is 400, totalling 6000 for the state.

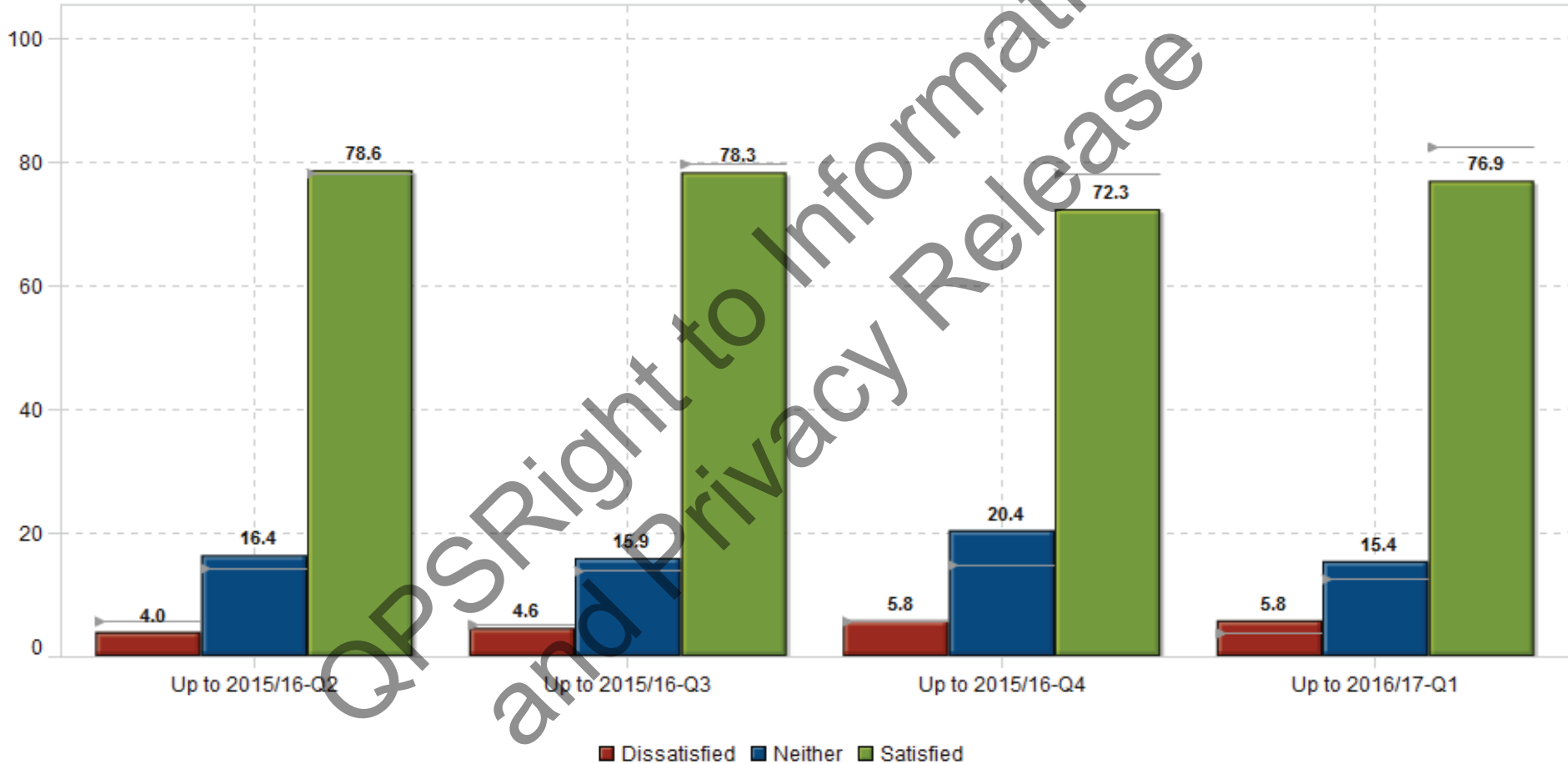
QPS 1 – Continue to provide a safe and secure community.

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Moreton- General Satisfaction with Police

12 Month Results



Notes:

Extract from National Survey of Community Satisfaction with Policing. Each district table displays the survey result for quarters. The sample size for each district is 400, totalling 6000 for the state.

Sex Offences – Cleared Percentages 2016/17

	Rape & Att. Rape	Other sexual offences	All Sex Offences	Historical Pre FY	Historical Pre 2016
Darling Downs	35.7	71.7	64.2	62%	42%
Ipswich	63.4	60.6	61.4	51%	34%
Moreton	42.5	51.6	48	52%	38%
South West	50	50	50	56%	33%
SOUTHERN	50.4	58.9	56.3	54%	36%
STATE	58.7	62	60.9	45%	30%

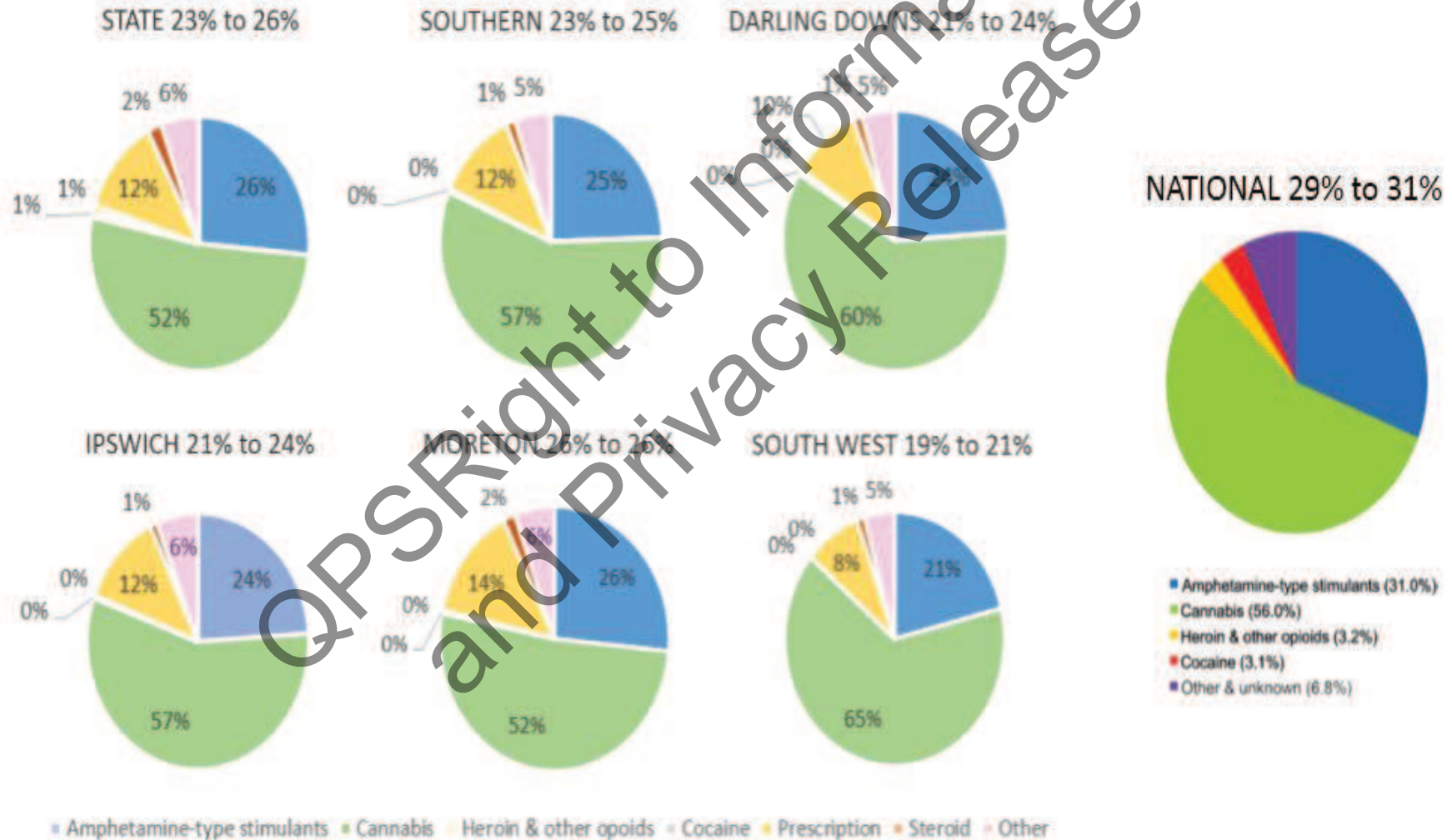
- Data is cleared percentages for the period 1 July to 31 October 2016
- Data obtained from QPRIME ZAP current as of 2 November 2016
 - Percentage difference is comparison from 2015 to 2016
- Historical Pre FY includes all offences with an offence date prior to 1 July 2016
- Historical Pre 2016 includes all offences with an offence date prior to 1 January 2016

	All Suspects		Suspects by crime category		
	Total Occ's	Total Suspects	Robbery	U/Entries	Sex Off's
Darling Downs	477	359	0	30	15
Ipswich	609	405	2	29	31
Moreton	748	525	8	71	25
South West	281	192	3	16	21
SOUTHERN	2115	1481	13	158	92

- Data displays outstanding suspects for the period 1 July to 31 October
- Data obtained by QPRIME ZAP report builder search current as of 0950hrs 5 November 2016.
 - Suspects were not included if they had the following classifications: charged, custody, interviewed, no longer wanted, offender.

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DRUG SEIZURES 2015/16

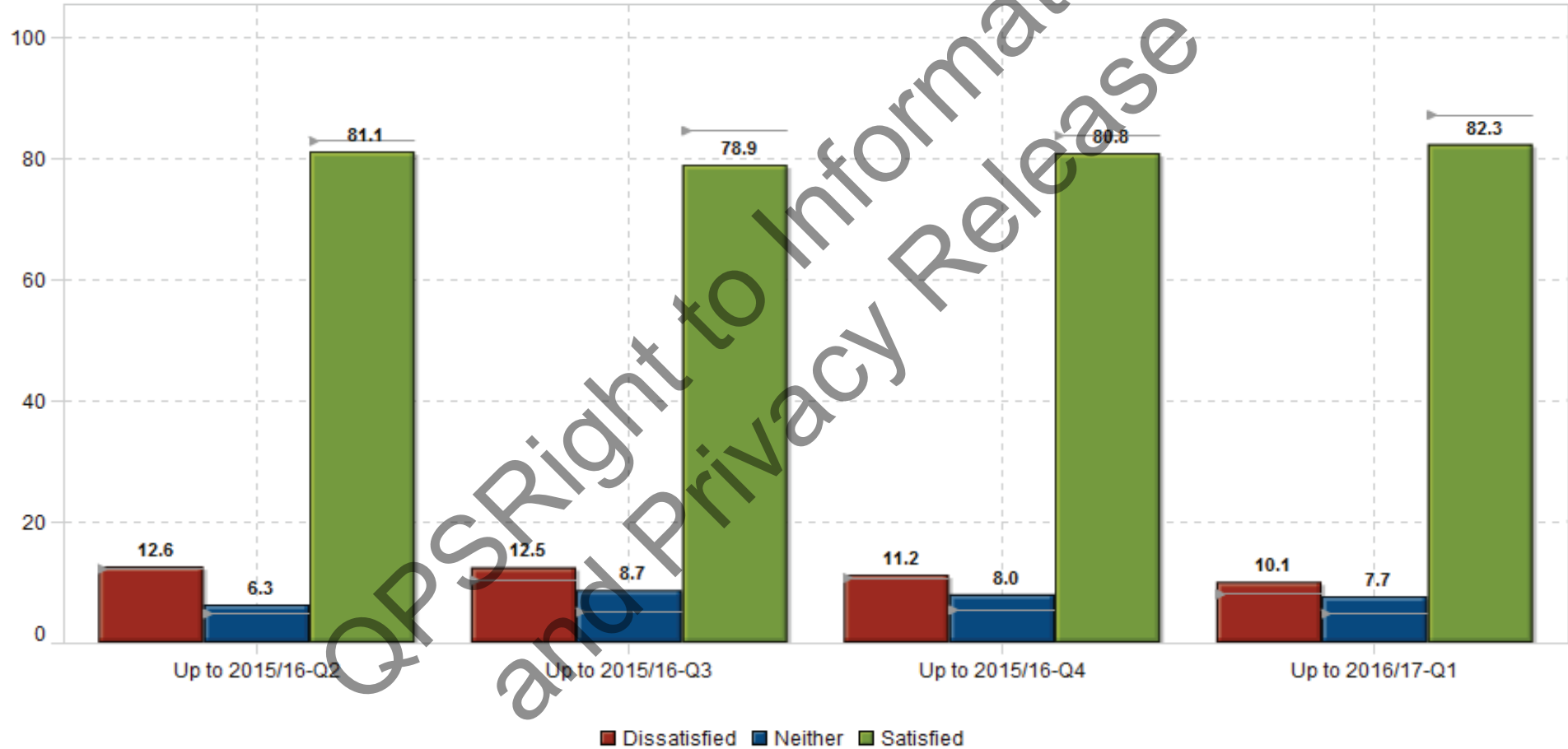


OPS 1 – Continue to provide a safe and secure community.

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Moreton Satisfaction with most recent contact

12 Month Results



Notes:

Extract from National Survey of Community Satisfaction with Policing. Each district table displays the survey result for quarters. The sample size for each district is 400, totalling 6000 for the state.

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RTI Page 68

	Assaults on Licenced Premises			Percentage of all Assaults		
	2014	2015	2016	2014	2015	2016
Nth Moreton	9	7	8	5.4%	4.5%	3.8%
Sth Moreton	10	6	14	5.6%	4.2%	5.4%
MORETON	19	13	22	5.5%	4.4%	4.7%
SOUTHERN				5.4%	4.3%	5.3%
STATE				6.8%	5.6%	5.7%

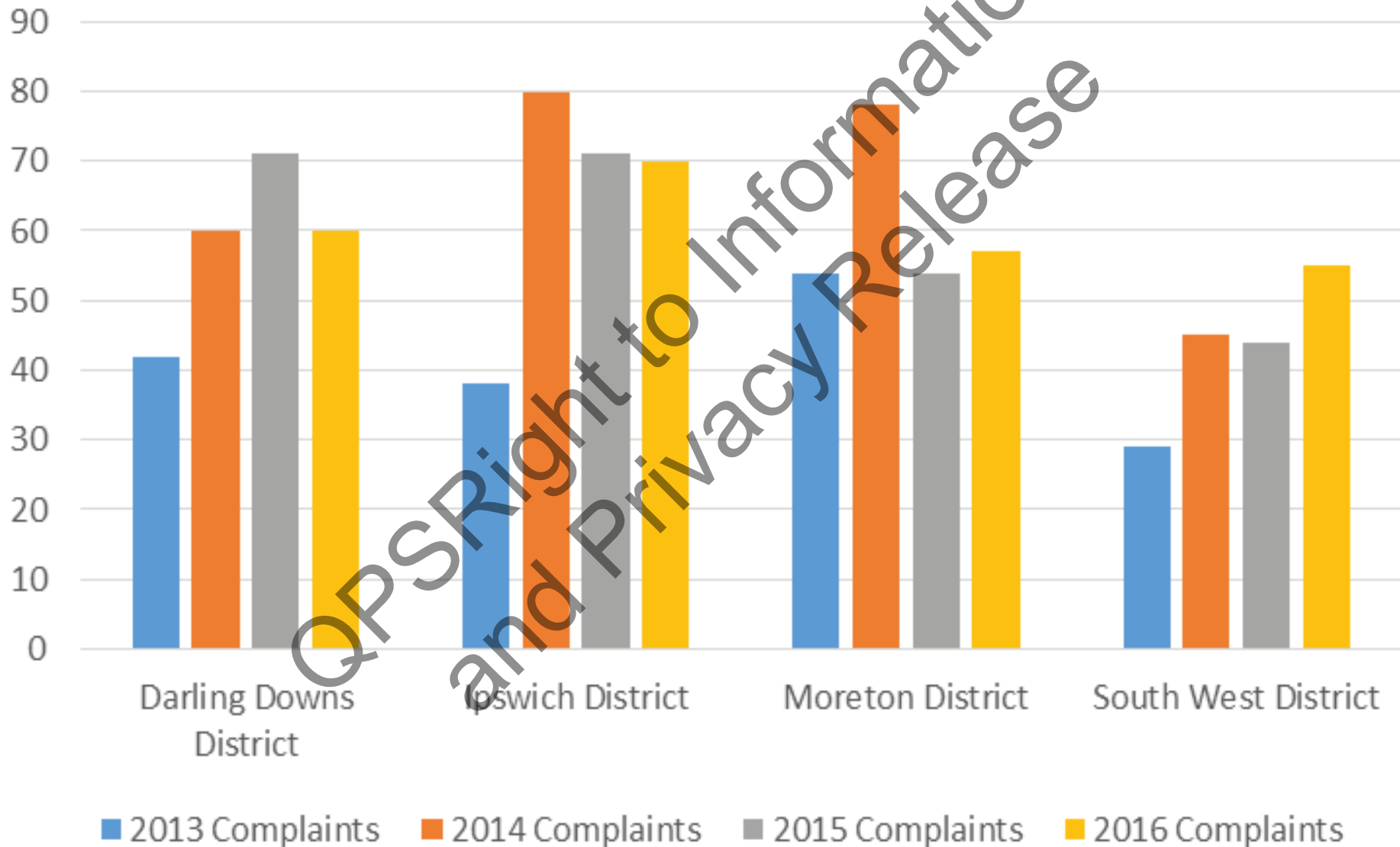
- *All data is by calendar year for the period 1 June to 31 October*
- *No assaults at a licenced event.*

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	Injury Traffic Crashes			Traffic Crash Hospitalisations		
	2015	2016	Diff	2015	2016	Diff
Nth Moreton	125	115	-8%	57	64	12.3%
Sth Moreton	114	111	-2.6%	48	58	20.8%
MORETON	239	226	-5.4%	105	122	16.2%
SOUTHERN	834	823	-1.3%	402	409	1.7%
STATE			-6.3%			3.8%

- All data is by calendar year for the period 1 June to 31 October
- Injury Crash data obtained from detailed QPRIME occurrence search current as of 4 November 2016
- Hospitalisation data obtained from QPRIME ZAP current as of 30 October 2016
 - Percentage difference is comparison from 2015 to 2016

Southern Region Complaints 2013-Present



RTI/21129

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RTI Page 71



Gold Coast District DPAM/IPR

1 Oct 2015 – 31 March 2016

Stations

QPS Right to Information
and Privacy Release

RTI/21129

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RTI Page 72



	No. of Contributors	No of Blogs
BROADBEACH STATION	1	4
COOLANGATTA STATION	0	0
COOMERA STATION	4	7
MUDGEERABA STATION	0	0
NERANG STATION	1	7
PALM BEACH STATION	0	0
ROBINA STATION	1	2
RUNAWAY BAY STATION	2	5
SOUTHPORT STATION	1	1
SURFERS PARADISE STATION	2	3

RTI/21129

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Crime Arrests/Charges

RTI Page 73

	Persons Charged/Arrests - 2015/2016 (as of 18/5/2016)										
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May
SOUTHPORT STATION	264	219	243	260	253	240	279	213	298	267	90
BROADBEACH STATION	185	145	126	162	161	191	139	164	168	151	54
SURFERS PARADISE STATION	378	314	280	226	248	276	266	260	275	230	130
COOMERA STATION	182	140	170	170	157	175	190	151	150	143	52
NERANG STATION	67	65	70	64	68	80	60	94	88	66	30
RUNAWAY BAY STATION	46	26	30	31	28	44	47	56	47	62	28
COOLANGATTA STATION	47	52	56	51	62	56	56	59	53	48	23
MUDGEERABA STATION	39	35	34	39	30	42	37	38	43	41	14
PALM BEACH STATION	85	86	95	70	80	61	91	83	83	65	29
ROBINA STATION	69	67	39	58	46	63	58	59	53	53	20

	Charges Preferred - 2015/2016 (as at 18/05/2016)										
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May
SOUTHPORT STATION	422	378	423	459	434	444	452	364	526	474	146
BROADBEACH STATION	313	241	187	249	263	334	258	304	299	245	84
SURFERS PARADISE STATION	654	452	420	381	385	428	408	393	473	443	218
COOMERA STATION	285	199	300	316	257	285	348	292	389	289	82
NERANG STATION	107	97	96	89	99	111	82	142	131	130	51
RUNAWAY BAY STATION	54	36	50	43	38	60	86	85	79	114	41
COOLANGATTA STATION	66	62	83	71	100	84	76	98	87	73	35
MUDGEERABA STATION	54	47	45	60	71	77	63	74	63	68	27
PALM BEACH STATION	134	154	160	109	122	88	126	138	114	93	47
ROBINA STATION	106	86	59	75	73	94	80	86	81	78	31

NOTE: Counts are based on the arresting officer being linked to the Org Unit at the time charged. Source - ZAP

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	SEAT BELTS							MOBILE PHONES							SPEEDING						
	OCT 15	NOV 15	DEC 15	JAN 16	FEB 16	MAR 16	TOTAL	OCT 15	NOV 15	DEC 15	JAN 16	FEB 16	MAR 16	TOTAL	OCT 15	NOV 15	DEC 15	JAN 16	FEB 16	MAR 16	TOTAL
BROADBEACH STATION	6	5		5	2	3	21	16	23	18	21	23	22	123	27	76	67	14	81	52	317
COOLANGATTA STATION	2	2		1	1		6	2	2	1	1	4		10	27	39	22	10	13	11	122
COOMERA STATION	3	4	2	1		1	11	15	13	12	28	9	7	84	10	36	14	18	5	15	98
MUDGEERABA STATION	0	1	2	1	1		5	4			3	1	2	10	9	1	6	4	2	1	23
NERANG STATION	0		1	3		2	6	3	5	5	5	6	13	37	21	21	17	49	17	38	163
PALM BEACH STATION	2						2	2	1	2	3	3		11	155	78	129	97	58	76	593
ROBINA STATION	1		2		2	4	9	4	3	3	2	6	6	24	124	57	114	63	96	67	521
RUNAWAY BAY STATION	2	1		1	1		5	1	2	4	1	1	5	14	10	9	13	11	23	71	137
SOUTHPORT STATION	3	6	5	7	4	2	27	18	20	13	37	9	11	108	22	33	37	43	16	35	186
SURFERS PARADISE STATION	28	22	19	16	8	28	121	33	46	61	46	28	58	272	56	30	58	14	77	121	356

	ALL TINS							BREATH TESTS							TOTAL OFFICER HOURS						
	OCT 15	NOV 15	DEC 15	JAN 16	FEB 16	MAR 16	TOTAL	OCT 15	NOV 15	DEC 15	JAN 16	FEB 16	MAR 16	TOTAL	OCT 15	NOV 15	DEC 15	JAN 16	FEB 16	MAR 16	TOTAL
BROADBEACH STATION	168	245	267	221	259	239	1399	2938	1855	2605	2828	3638	2203	16067	493	580	566	792	713	661	3804
COOLANGATTA STATION	99	122	129	130	96	100	676	1675	1667	1823	2126	1760	1927	10978	307	292	304	449	303	312	1966
COOMERA STATION	173	174	200	178	89	141	955	1842	1806	1590	6240	1197	2501	15176	429	422	368	910	184	457	2770
MUDGEERABA STATION	61	17	56	63	20	25	242	1876	537	3013	1769	257	1035	8487	356	244	382	275	156	273	1687
NERANG STATION	55	62	55	115	96	218	601	1379	1377	3098	4512	3406	2263	16035	382	321	360	595	528	473	2659
PALM BEACH STATION	225	129	198	150	94	101	897	2844	2078	1568	2500	2509	1870	13369	367	371	397	415	286	284	2121
ROBINA STATION	184	84	213	142	176	159	958	1376	1179	2414	2388	2256	2027	11640	136	141	440	388	356	391	1852
RUNAWAY BAY STATION	44	55	93	133	90	228	643	781	768	781	1326	933	1377	5966	137	116	114	297	230	318	1211
SOUTHPORT STATION	144	175	162	253	100	126	960	2320	1183	4169	6355	1842	3480	19349	512	424	642	673	243	516	3010
SURFERS PARADISE STATION	418	483	592	445	407	530	2875	2905	5303	4289	4279	3223	2854	22853	1280	2100	1688	1174	1062	1106	8410

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Resources – PPM

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Station	CSS	Managed by PPM GCD	Policelink
Coomera	13	7	13
Nerang	1	1	2
Mudgeeraba	2	0	2
Robina	5	4	4
Palm Beach	1	1	3
Coolangatta	4	2	4
Broadbeach	11	4	10
Surfers Paradise	13	4	7
Southport	10	6	18

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Gold Coast District DPM

Period:

1 July 2016 – 31 October 2016

Divisions

QPS Right to Information
and Privacy Release



- # Agenda
1. Action items from previous DPM
 2. Communities
 3. Crime
 4. Safety
 5. Resources
 6. Budget
 7. Review of action items set this DPM



1.1 – Strengthening communities

- Crime stoppers
- Community confidence
- Partnership policing

1.2 – Engaging with communities

- Publications
- PCYC
- Adopt a School
- Neighbourhood Watch
- High Visibility Policing

1.3 – Working with community diversity

- Community diversity

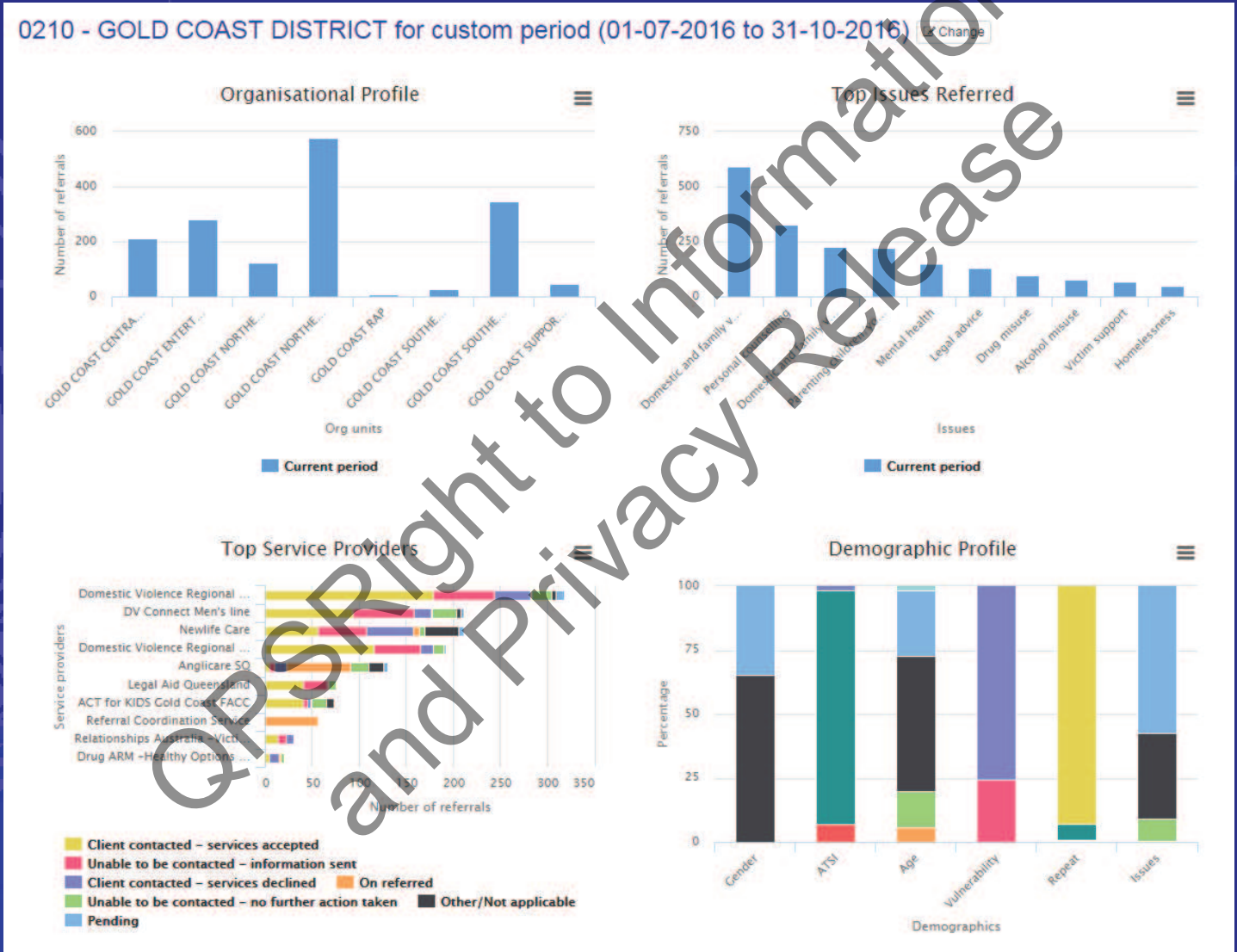
1.4 – Reducing victimisation

- Security information

1.5 – Unique issues and future directions within Communities

- Strategic Issues

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Communities – Police Referrals

5520 - GOLD COAST CENTRAL PATROL GROUP for custom period (01-07-2016 to 31-10-2016) [Change](#)

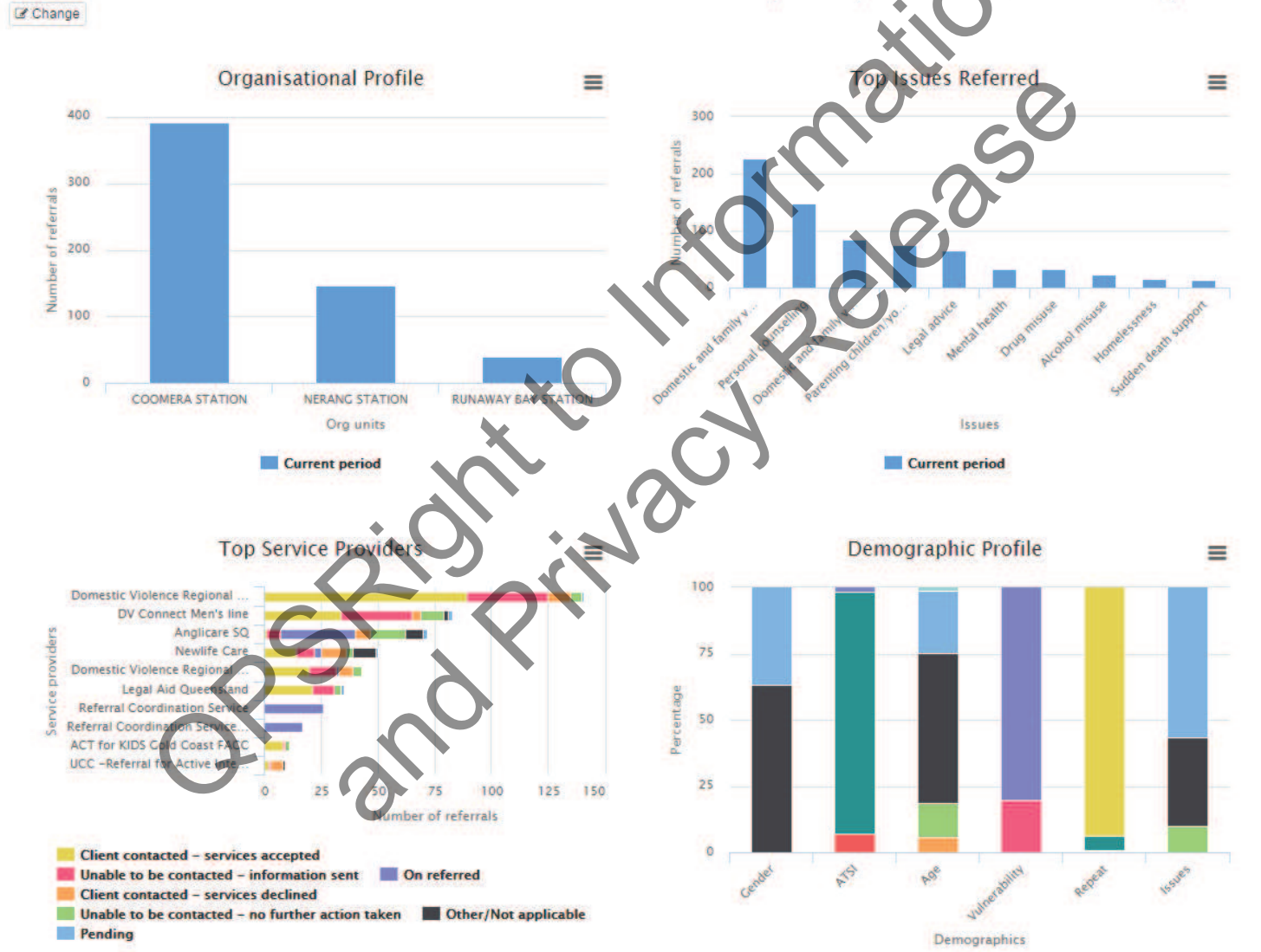


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Communities – Police Referrals

5518 - GOLD COAST NORTHERN PATROL GROUP for custom period (01-07-2016 to 31-10-2016)

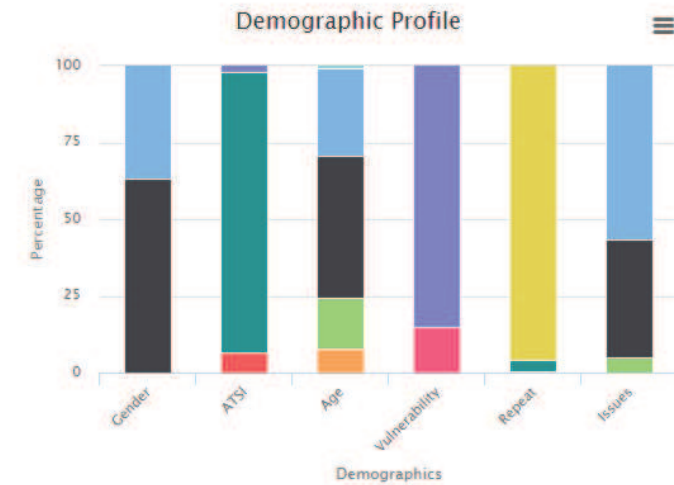
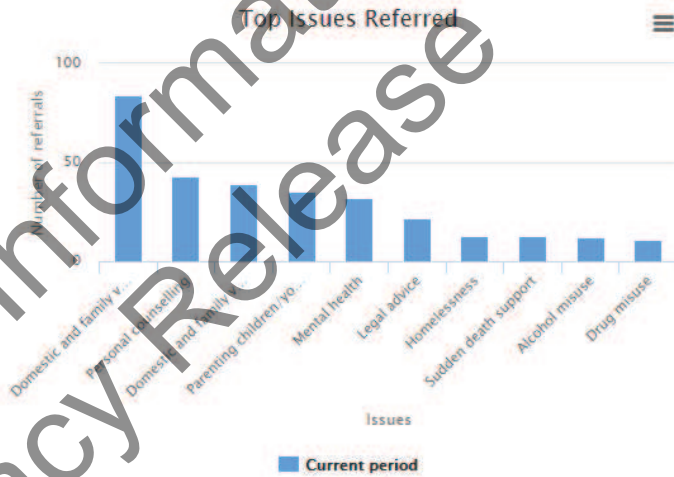


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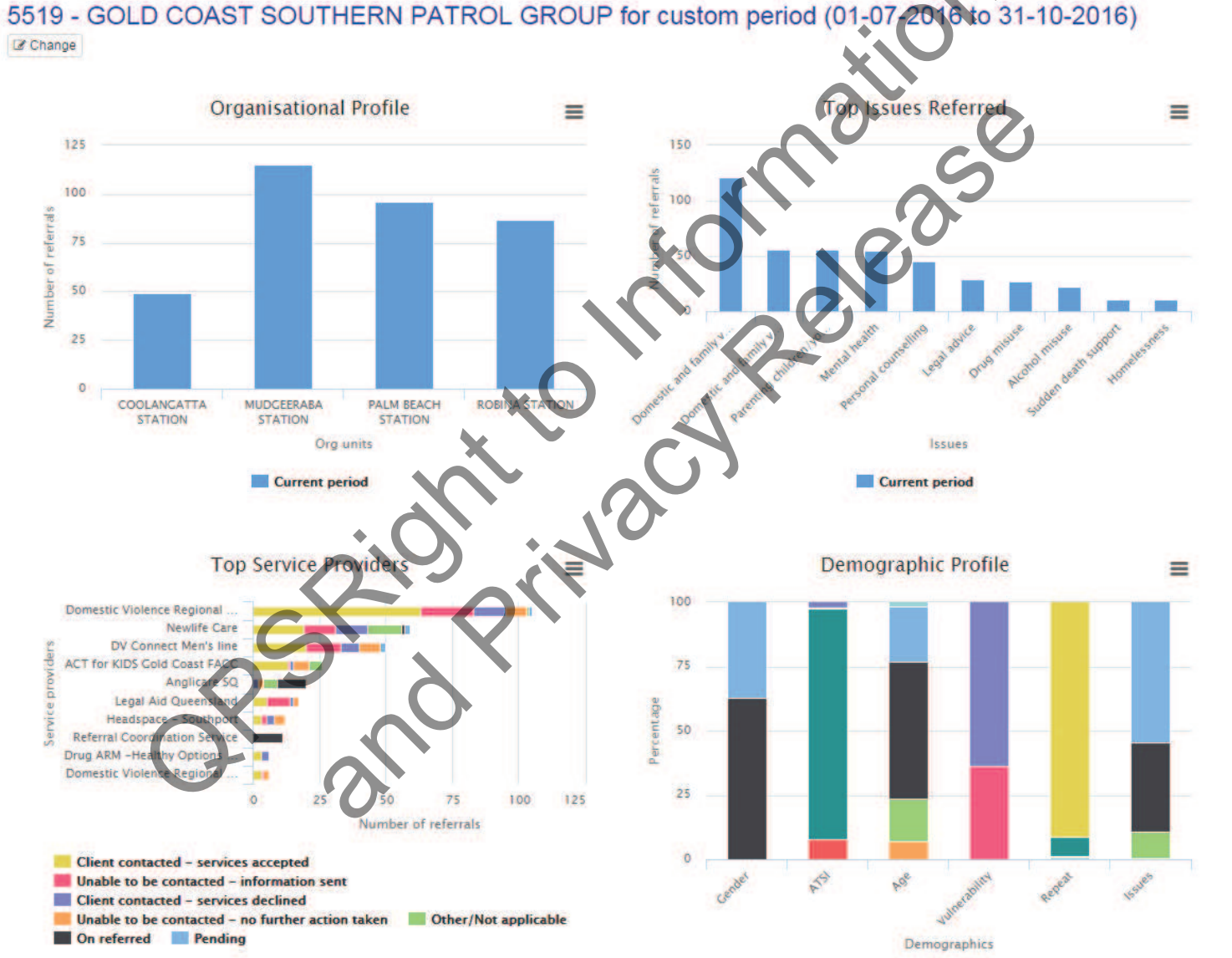
Communities – Police Referrals

5521 - GOLD COAST ENTERTAINMENT PRECINCT GROUP for custom period (01-07-2016 to 31-10-2016) Change



Right to Information and Privacy Release

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Communities – RCFS

Repeat Calls for Service for the Gold Coast District 01 August 16 - 31 October 16

Repeat Calls For Service by reporting category

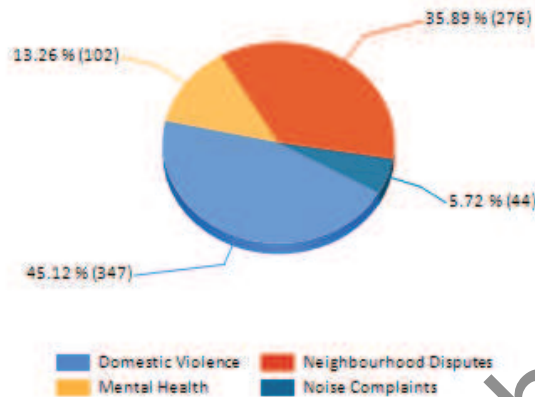


Fig 1: RCFS represented as a proportion of four core reporting categories with actual counts represented in brackets. The reporting categories shown in this pie chart represents 26% of total RCFS.

Repeat Calls For Service and Referral Trend

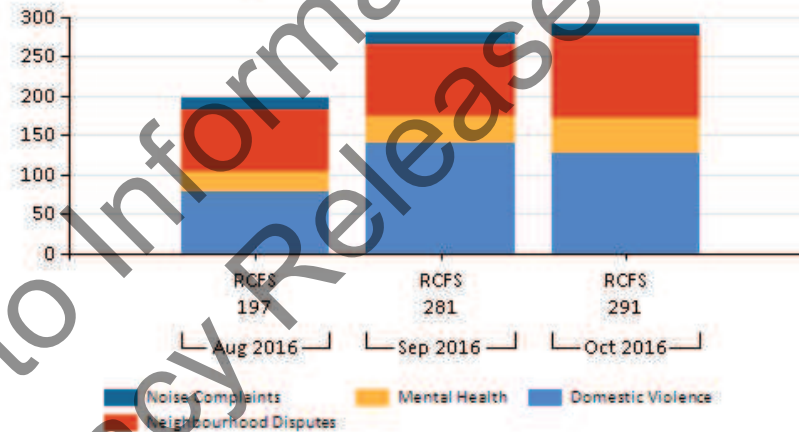


Fig 2: This bar chart shows RCFS for and subsequent referrals offered for actual frequency counts. Referrals offered are determined via the referral result codes in QCAD. The reporting categories shown in this bar chart represent 26% of total RCFS. Clicking on the bar will reveal the top RCFS addresses for the given month.

PLEASE NOTE: Referrals data will not be available until the activation of the QCAD referral verification codes.

	Domestic Violence		Mental Health		Neighbourhood Disputes		Noise Complaints		Other	
	RCFS Count (Per Capita)	RCFS Trend	RCFS Count (Per Capita)	RCFS Trend	RCFS Count (Per Capita)	RCFS Trend	RCFS Count (Per Capita)	RCFS Trend	RCFS Count (Per Capita)	RCFS Trend
GOLD COAST (District)	347 (62)	0.00%	102 (18)	-0.97%	276 (49)	-9.21%	44 (8)	-8.33%	2160 (383)	-4.64%
SOUTH EASTERN (Region)	752 (83)	-3.47%	190 (21)	-5.00%	578 (64)	-9.97%	91 (10)	-9.90%	3954 (435)	-2.37%
QUEENSLAND (State)	3980 (82)	10.99%	1189 (24)	2.94%	3215 (66)	6.85%	646 (13)	-7.45%	27045 (556)	3.08%

Fig 3: The indicators on this report show counts and the trending change for RCFS against the four core RCFS categories and any 'Other' RCFS for the selected district and parent QPS organisational levels.



2.1 – Preventing crime

- Crime prevention

2.2 – Solving crime

- [Crime trends](#)
- [Suspect files](#)

2.3 – Collaboration

- Partnering

2.4 – Future Directions within Crime

- Strategic issues

RTI/21129

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Crime Arrests/Charges

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	Persons Charged Count	Charges Preferred Count
SOUTHPORT STATION	755	1442
_Members of SOUTHPORT STATION	6	11
ARUNDEL NEIGHBOURHOOD POLICE BEAT	4	12
GOLD COAST UNIVERSITY HOSPITAL HLO	1	1
SOUTHPORT POLICE BEAT SHOPFRONT	50	73
SOUTHPORT STATION INQUIRY OFFICE	33	57
SOUTHPORT STATION TEAM 1	163	258
SOUTHPORT STATION TEAM 2	139	235
SOUTHPORT STATION TEAM 3	108	181
SOUTHPORT STATION TEAM 4	93	147
SOUTHPORT STATION TEAM 5	123	178
SOUTHPORT STATION TEAM 6	141	289
RUNAWAY BAY STATION	185	301
_Members of RUNAWAY BAY STATION	176	284
RUNAWAY BAY NEIGHBOURHOOD POLICE BEAT	11	17

	Persons Charged Count	Charges Preferred Count
BROADBEACH STATION	521	928
_Members of BROADBEACH STATION	55	79
BROADBEACH CRIME TEAM	111	210
BROADBEACH POLICE BEAT SHOPFRONT	48	106
BROADBEACH STATION INQUIRY OFFICE	6	6
BROADBEACH STATION TEAM 1	3	4
BROADBEACH STATION TEAM 2	40	54
BROADBEACH STATION TEAM 3	58	90
BROADBEACH STATION TEAM 4	64	87
BROADBEACH STATION TEAM 5	58	102
BROADBEACH STATION TEAM 6	21	31
BROADBEACH STATION TEAM 7	55	81
SURFERS PARADISE STATION	852	1538
_Members of SURFERS PARADISE STATION	31	52
SURFERS PARADISE STATION TEAM 1	185	302
SURFERS PARADISE STATION TEAM 2	166	281
SURFERS PARADISE STATION TEAM 3	144	245
SURFERS PARADISE STATION TEAM 4	168	280
SURFERS PARADISE STATION TEAM 5	155	223
SURFERS PARADISE STATION TEAM 6	103	155

Source: ZAP – FY 16/17 - current as at 30/10/16

NOTE: Counts are based on the arresting officer being linked to the Org Unit at the time charged

RTI/21129

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Crime Arrests/Charges

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	Persons Charged Count	Charges Preferred Count
COOMERA STATION	512	978
_Members of COOMERA STATION	49	78
BROADWATER NEIGHBOURHOOD POLICE BEAT	12	17
COOMERA STATION TEAM 1	155	290
COOMERA STATION TEAM 2	102	164
COOMERA STATION TEAM 3	94	183
COOMERA STATION TEAM 4	119	208
JACOBS WELL NEIGHBOURHOOD POLICE BEAT	3	3
NORFOLK VILLAGE NEIGHBOURHOOD POLICE BEAT	17	35
NERANG STATION	269	452
_Members of NERANG STATION	239	409
NERANG STATION INQUIRY OFFICE	3	4
PACIFIC PINES NEIGHBOURHOOD POLICE BEAT	27	39
MUDGEERABA STATION	114	230
_Members of MUDGEERABA STATION	114	230
COOLANGATTA STATION	166	254
_Members of COOLANGATTA STATION	166	254
PALM BEACH STATION	301	561
_Members of PALM BEACH STATION	299	556
ELANORA NEIGHBOURHOOD POLICE BEAT	3	5
ROBINA STATION	160	265
_Members of ROBINA STATION	160	265

Source: ZAP – FY 16/17 - current as at 30/10/16

NOTE: Counts are based on the arresting officer being linked to the Org Unit at the time charged



3 Safety

3.1 – Public Safety

- Public Order
- Domestic Violence
- Graffiti
- Street checks
- Events

3.2 – Alcohol and other drugs

- Reported offences
- Harm reduction

3.3 – Emergencies and disasters

- Preparedness
- Planning

3.4 – Road Safety

- Traffic crashes
- Enforcement
- Public profile
- Partnerships

3.5 – Future Directions within Safety

- Strategic issues

RTI/21129

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Geo Area	Traffic Crash Type	Jul	Aug	Sep	Oct	2016/17	Projected % Change
SOUTHPORT	Fatal	-	-	-	-	0	0
	Hit and Run	17	17	24	16	74	-2.9
	Injury	25	22	20	20	87	-0.75
	No Injury	5	8	7	8	28	1.08
BROADBEACH	Fatal	-	1	-	-	1	-
	Hit and Run	14	11	20	13	58	4.17
	Injury	16	11	13	16	56	-9.77
	No Injury	7	9	11	10	37	16.25
SURFERS PARADISE	Fatal	-	-	-	1	1	-
	Hit and Run	11	6	5	8	30	7.55
	Injury	14	8	5	13	40	5.1
	No Injury	2	5	3	3	13	-10
COOMERA	Fatal	-	-	-	-	0	-50
	Hit and Run	15	23	16	11	65	2.78
	Injury	23	30	21	23	97	4.33
	No Injury	13	13	14	15	55	10.17
NERANG	Fatal	1	-	-	-	1	-50
	Hit and Run	10	8	16	6	40	-5.31
	Injury	9	11	12	12	44	-4.94
	No Injury	5	5	5	7	22	-6.67
RUNAWAY BAY	Fatal	-	-	-	-	0	-100
	Hit and Run	9	10	7	5	31	8.86
	Injury	4	6	7	10	27	-4.26
	No Injury	5	6	2	4	17	30
COOLANGATTA	Fatal	-	-	-	-	0	-66.67
	Hit and Run	2	4	6	4	16	8.16
	Injury	5	3	3	10	21	3.28
	No Injury	2	3	4	4	13	7.5
MUDGEERABA	Fatal	-	-	-	-	0	-100
	Hit and Run	8	2	4	-	14	10
	Injury	8	6	7	8	29	-8.79
	No Injury	3	-	2	5	10	-4.44
PALM BEACH	Fatal	-	1	-	-	1	25
	Hit and Run	10	3	6	3	22	0
	Injury	9	9	5	9	32	0
	No Injury	3	7	2	3	15	4.88
ROBINA	Fatal	-	-	-	-	0	0
	Hit and Run	13	4	4	6	27	0
	Injury	13	8	11	11	43	3.68
	No Injury	4	7	3	3	17	8.7
Total		284	268	267	267	1086	-263.02

RTI/21129

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	Total Officer Hours					LEO's					TIN's				
	Jul	Aug	Sep	Oct	Total	Jul	Aug	Sep	Oct	Total	Jul	Aug	Sep	Oct	Total
ARUNDEL BEAT	-	-	-	-	0	-	-	-	-	0	-	-	-	-	0
BROADBEACH STATION	623.13	788.30	554.23	672.53	2638.19	209	287	254	248	998	305	435	367	339	1446
BROADWATER BEAT	7.33	51.25	8.67	14.17	81.42	1	8	2	3	14	3	26	4	8	41
COOLANGATTA STATION	226.37	279.82	253.40	313.50	1073.09	26	31	25	69	151	47	64	45	96	252
COOMERA STATION	410.85	336.37	364.92	271.65	1383.79	113	100	51	47	311	202	180	142	96	620
ELANORA BEAT	5.00	18.00	2.50	20.00	45.5	-	7	-	6	13	-	10	2	7	19
JACOBS WELL BEAT	3.58	15.08	4.37	5.83	28.86	-	1	3	-	4	3	4	3	2	12
MUDGEERABA STATION	171.22	144.73	211.97	158.45	686.37	12	6	11	12	41	11	21	25	11	68
NERANG STATION	370.27	413.12	527.52	334.82	1645.73	77	98	138	99	412	103	158	182	136	579
NORFOLK BEAT	24.67	16.33	10.53	12.25	63.78	7	4	4	7	22	15	7	5	11	38
PACIFIC PINES BEAT	3.25	17.92	17.50	80.58	119.25	10	32	19	38	99	10	49	41	77	177
PALM BEACH STATION	1789.83	255.05	745.10	246.55	3036.53	94	121	86	87	388	111	162	103	119	495
ROBINA STATION	230.68	299.20	232.58	118.85	881.41	61	52	39	44	196	69	69	64	69	271
RUNAWAY BAY BEAT	28.58	42.58	5.33	4.50	80.99	2	1	-	1	4	16	31	16	6	69
RUNAWAY BAY STATION	146.33	239.37	98.33	101.43	585.46	49	91	33	51	224	118	119	55	108	400
SOUTHPORT STATION	508.15	354.52	193.77	284.75	1341.19	116	90	84	81	371	151	115	122	170	558
SURFERS PARADISE STATION	1249.52	1162.77	1462.62	1361.03	5235.94	288	253	292	290	1123	545	503	564	530	2142
Total	5798.76	4434.41	4693.34	4000.99	18927.5	1065	1182	1041	1083	4371	1709	1953	1740	1785	7187

RTI/21129

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	Breat Tests				
	Jul	Aug	Sep	Oct	Total
ARUNDEL BEAT	1	8	-	3	12
BROADBEACH SHOPFRONT	6	-	-	-	6
BROADBEACH STATION	1817	1986	1699	2139	7641
BROADWATER BEAT	59	367	85	104	615
COOLANGATTA STATION	1369	1584	1583	1614	6150
COOMERA STATION	2650	2268	2369	1679	8966
ELANORA BEAT	559	212	547	42	1360
JACOBS WELL BEAT	71	180	136	180	567
MUDGEERABA STATION	546	929	905	759	3139
NERANG STATION	1708	2486	3015	2097	9306
NORFOLK BEAT	114	174	183	167	638
PACIFIC PINES BEAT	10	179	156	231	576
PALM BEACH STATION	3989	1134	2804	835	8762
ROBINA STATION	2224	2317	1680	1044	7265
RUNAWAY BAY BEAT	96	281	51	-	428
RUNAWAY BAY STATION	1207	1977	715	628	4527
SOUTHPORT STATION	2788	2179	1194	983	7144
SURFERS PARADISE STATION	2917	3099	2929	3544	12489
Total	22124	21352	20051	16046	79573



4 Resources

4.1 – Workplace Management

- Rostering
- Staff Development

4.2 – Workplace safety and wellbeing

- Compulsory training
- Fatigue Management
- Leave Management
- Workplace incidents
- Absenteeism
- Staff support

4.3 – Professionalism

- Professional standards

4.4 – Systems and processes

- Performance
- Client Service