

Reported Selected Offences , Queensland , January 1 , 2015 to December 31 ,2016 ⁽¹⁾

Offence	2015	2016
Stealing things sent by post	656	886
Identity Fraud - Use of fictitious identity	71	38
Identity Fraud - Use of another identity	457	545
Identity Fraud - Possess false identity documents	51	61
Fraud - Identity takeover	13	13

1. These data are preliminary and may be subject to change.

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Offence Code	Offence	Class Definition
0838	Stealing Things Sent by Post	Theft of postal articles from private boxes & letter boxes. Taking something sent by post but misdirected
0744	Identify Fraud - Possess False Identity Documents	A person who obtains another entity's identification information for the purpose of committing or facilitating the commission of an indictable offence.
0745	Identity Fraud - Use Another Identity	The intent to defraud any person, by falsely representing oneself to some other person, living or dead.
0746	Identity Fraud - Use of Fictitious Identity	The intent to defraud any person, by falsely representing oneself to some other person, who is fictitious.
0747	Identity Fraud Takeover	Any person who intent to defraud any person, falsely represents himself or herself to be some other person, living or dead, real or fictitious.

Solicitors Office Report Details

Queensland Police Service

Report no.: [REDACTED]
 Occurrence Type: Identity Fraud - Possess false identity documents [0744]
 Occurrence time: [REDACTED] /04/2015 00:01 - [REDACTED] /05/2015 10:30
 Reported time: [REDACTED] /05/2015 10:30
 Place of offence: [REDACTED] SURFERS PARADISE, QLD Australia 4217 (Patrol group: GOLD COAST ENTERTAINMENT PRECINCT, Court Dist./Div.: GOLD COAST, Region: SOUTH EASTERN, District: GOLD COAST, Division: SURFERS PARADISE, Stats area: 307103587, Beat: SURFERS PARA
 Clearance status: Filed pending further information
 Summary: Identity Fraud - Possess false identity documents [0744] Address: [REDACTED] Surfers Paradise. Informant/Victim: [REDACTED] Victim: [REDACTED]
 Concluded summary:

Printed: 20/03/2017 14:43 by 4005204

Involved persons:

1. [REDACTED]
2. [REDACTED]
3. [REDACTED]

Involved vehicles:

Involved property:

Modus operandi:

1. Location: Dwelling. Subtype: Flat. Occupancy: Not known. Victim age: Female adult (over 18); Male adult (over 18). Victim's prior actions: Unknown. Victim injuries sustained: No injury. Relationship to offender: Not known. Other behavior at scene: Unknown. Method of escape: Unknown. No. of offenders/suspects: Unknown. Free text keywords: BETWEEN THE OFFENCE DATES, UNKNOWN SUSPECT HAS BY UNKNOWN MEANS ATTEMPTED TO OBTAIN CREDIT THROUGH GO MASTERCARD WHICH HAS IN TURN BEEN DECLINED. THE VICTIM [REDACTED] HAS BECOME AWARE BY MAIL ON [REDACTED] /04/2015 ADVISING OF THE DECLINED APPLICATION. FROM THERE THE SECOND VICTIM HAS APPLIED FOR A VEDA CREDIT AND IDENTITY MEMBERSHIP

AND INFORMED ALL CURRENT FINANCIAL INSTITUTIONS OF THE POSSIBILITY OF THE FRAUDULENT USE OF ██████████'S ID. ON ██████████ 05/2015, THE VICTIMS HAVE BEEN ALERTED TO TWO ATTEMPTS AT USE OF ██████████ IDENTIFICATION, THE FIRST ONE BEING A VIRGIN MOBILE SERVICE ATTEMPTING TO BE OPENED. UNKNOWN AT THIS TIME IF DECLINED OR NOT. THE SECOND ATTEMPT ON ██████████ 05/2015 WAS A WOOLWORTHS EVERYDAY CREDIT CARD. UNKNOWN IF DECLINED OR NOT. THE VICTIM HAS ALSO RECEIVED A THIRD ALERT ON ██████████ 05/2015 FOR AN APPLICATION TO CITIBANK UNSECURED CREDIT CARD. THE VICTIM HAS MANAGED TO CANCEL THIS APPLICATION. IT IS UNKNOWN AT THIS TIME FOR THE LAST THREE ATTEMPTS AS TO WHO THE VICTIM IS DUE TO THE DOCUMENTATION SUPPLIED BY THE INFORMANT. .

Right to Information & Privacy Release

Solicitors Office Report Details

Queensland Police Service

Report no.: [REDACTED]
 Occurrence Type: Stealing things sent by post [0838]
 Occurrence time: /04/2015 00:00 - /04/2015 00:00
 Reported time: /05/2015 08:11
 Place of offence: [REDACTED] SURFERS PARADISE, QLD Australia 4217 (Patrol group: GOLD COAST ENTERTAINMENT PRECINCT, Court Dist./Div.: GOLD COAST, Region: SOUTH EASTERN, District: GOLD COAST, Division: SURFERS PARADISE, Stats area: 307103587, Beat: SURFERS PARA
 Clearance status: Filed pending further information
 Misc. file: 4058997
 Summary: PUBLIC REPORTED; Occurrence Type: Stealing things sent by Post; Occurrence Address: [REDACTED] SURFERS PARADISE. QLD. 4217; Victim 1: [REDACTED]
 Concluded summary:

Printed: 13/06/2017 13:33 by 4005024

Involved persons:

1. [REDACTED]
2. [REDACTED]

Involved vehicles:**Involved property:**

1. Drivers licence : QLD / Stolen / DRIVERS LICENSE
2. Drivers licence : QLD / Stolen / QLD DRIVERS LICENSE / [REDACTED]

Modus operandi:

1. Location: Private grounds. Subtype: Front yard. Occupancy: Not known. Relationship to offender: Not known. Method of escape: Unknown. No. of offenders/suspects: Unknown. Free text keywords: INFORMANT VERSION - OCCUPANCY: NOT KNOWN.

Reports:**General report**



Narrative:
MO

Informant Version - Occupancy: Not known

GENERAL REPORT

**PUBLIC REPORT. The incident occurred between the nominated times.

The informant moved to Queensland from [redacted] and applied to Qld Transport to have licenses issued in February 2015 and had not received their licenses so contacted Qld Transport on approx. [redacted] April and was advised there was a delay due to Easter and then called again approx. [redacted] April and was advised there is a backlog which is causing a delay. On [redacted] the victim called Qld Transport again and was advised that the licenses were posted on early April. Qld. Transport then advised the informant that they would reissue the licenses and send them by Registered Post. On [redacted] 05-2015 the victim received a declined application for a GE Go Mastercard email. - gomastercard.com.au of [redacted] Informant believes someone has fraudulently applied for this Mastercard using [redacted] stolen Drivers License.

The stolen property is 1 x Qld.Drivers License in the name of [redacted] and 1 x Qld.Drivers license in the name of [redacted]

The informant advised none of the property items stolen have a tracking device.

The informant advised no credit cards were stolen.

The offender/s did not leave any evidence or property behind.

There are no suspects

Insurance is not relevant.

The informant stated that there are no witnesses.



Point [REDACTED] Stealing things sent by post [0838]

@08/05/2015 08:11 [REDACTED]

Author: #4028992 WOODS, R.
Report time: 06/05/2016 07:07
Entered by: #4028992 WOODS, R.
Entered time: 06/05/2016 07:07
Remarks: victim contacted Policelink

Narrative:

Victim [REDACTED] contacted Policelink to advise that he had received demand notices from toll fines in relation to Qld registration [REDACTED] where the person the fines were originally sent to had nominated the victim as the driver of the vehicle (the victim has no knowledge of this vehicle). This is believed to be linked to the stolen driver's license on this report. Advised victim to attend station to report this identity theft.

Right to Information & Privacy Release

Solicitors Office Report Details

Queensland Police Service

Report no.: [REDACTED]
 Occurrence Type: Stealing things sent by post [0838]
 Occurrence time: /03/2015 00:00 - [REDACTED] 06/2015 18:00
 Reported time: /06/2015 10:57
 Place of offence: [REDACTED] QLD Australia 4207 (Patrol group: LOGAN SOUTH, Court Dist./Div.: BEENLEIGH, Region: SOUTH EASTERN, District: LOGAN, Division: BEENLEIGH, Stats area: 305304655)
 Clearance status: [REDACTED]
 Operation name: Intranet Occurrences
 Summary: Occurrence Type: Stealing things sent by post (0838); Occurrence Address: [REDACTED]
 [REDACTED] Victim 1: [REDACTED]
 [REDACTED] ***20/6/15 Identity Fraud - Use of another identity added ***
 Concluded summary:

Printed: 20/03/2017 13:34 by 4005204

Involved persons:

1. [REDACTED]
2. [REDACTED]

Involved vehicles:

Involved property:

1. [REDACTED]
2. [REDACTED]
3. [REDACTED]
4. Drivers licence : QLD / Evidence / ITEM 3 - 1 X QLD DRIVERS LICENCE
5. [REDACTED]

6. [REDACTED]

7. Drivers licence : QLD / Fraudulently used; Stolen

Modus operandi:

1. Location: Dwelling. Subtype: House. Other behavior at scene: Unknown. No. of offenders/suspects: One. Free text keywords: BETWEEN THE NOMINATED DATES AND TIME THE VICTIM AS MOVED OUT OF THE NOMINATED ADDRESS. DURING THAT THE TIME VICTIM HAS RENEWED HER DRIVERS LICENCE HOWEVER DID NOT UPDATE THE ADDRESS WITH THE DEPARTMENT OF TRANSPORT. THE SUSPECT WAS STILL LIVING AT THE ADDRESS. ON [REDACTED] JUNE 2015 THE OFFENDER HAS USED THE VICTIMS DRIVERS LICENCE NUMBER TO CREATE AN ACCOUNT WITH [REDACTED] PRE-PAID MOBILE. THE OFFENDER HAS THEN USED THE MOBILE NUMBER TO CONTACT [REDACTED]



Narrative:
MO

Between the nominated dates and time the victim as moved out of the nominated address. During that the time victim has renewed her drivers licence however did not update the address with the Department of Transport. The suspect was still living at the address. On [REDACTED] June 2015 the offender has used the victims drivers licence number to create an account with [REDACTED] Pre-Paid Mobile. The offender has then used the mobile number to contact [REDACTED]



Solicitors Office Report Details

Queensland Police Service

Report no.: [REDACTED]
 Occurrence Type: Identity Fraud - Possess false identity documents [0744]
 Occurrence time: 08/2015 10:30 -
 Reported time: 08/2015 16:17
 Place of offence: [REDACTED] BUNDALL, QLD Australia 4217 (Patrol group: GOLD COAST ENTERTAINMENT PRECINCT, Court Dist./Div.: GOLD COAST, Region: SOUTH EASTERN, District: GOLD COAST, Division: BROADBEACH, Stats area: 307103517)
 Clearance status: Finalised
 Operation name: Intranet Occurrences
 Summary: Occurrence Type: 0744/ Identity Fraud - Possess false identity documents; Occurrence Address: 29, 45 ASHMORE RD, BUNDALL, QLD, 4217; Victim 1: HARVEY NORMAN;
 Concluded summary:

Printed: 20/03/2017 14:49 by 4005204

Involved persons:

1.

2.

3.

4. HARVEY NORMAN / Victim / 16364960 21-29 ASHMORE RD, BUNDALL, QLD Australia 4217 (Patrol group: GOLD COAST ENTERTAINMENT PRECINCT, Court Dist./Div.: GOLD COAST, Region: SOUTH EASTERN, District: GOLD COAST, Division: BROADBEACH, Stats area: 307103517)

5.

Involved vehicles:

Involved property:

1. [REDACTED]
2. Drivers licence : QLD / Disposal approved; Evidence [REDACTED] Disposed / Value:0.00
3. [REDACTED]
4. [REDACTED]

Modus operandi:

1. Location: Commercial. Subtype: Department store. Other behavior at scene: Loitered in area. No. of offenders/suspects: One. Free text keywords: ON STATED DATE AND TIME SUSPECT ATTENDED VICTIM BUSINESS WITH A RENTAL AGREEMENT COMPLETED ONLINE VIA 'FLEXIRENT' IN ORDER TO OBTAIN 6 X SAMSUNG GALAXY S5 MOBILE PHONES. SUSPECT HAS PRESENTED A FAKE QLD DRIVER LICENCE IN NAME OF [REDACTED] WITH ADDRESS [REDACTED] ASHMORE PRINTED ON BACK. STAFF HAVE BEGUN TO PROCESS ORDER AND NOTICED THE FAKE ID, AT WHICH POINT SUSPECT HAS THEN DECAMPED THE STORE IN AN UNKNOWN DIRECTION BY UNKNOWN MEANS..

Narrative:

MO

On stated date and time suspect attended victim business with a rental agreement completed online via 'FlexiRent' in order to obtain 6 x Samsung Galaxy s5 mobile phones. Suspect has presented a fake QLD driver licence in name of [REDACTED] printed on back. Staff have begun to process order and noticed the fake ID, at which point suspect has then decamped the store in an unknown direction by unknown means.

GENERAL REPORT

On stated date and time police attended occurrence address and TUV informant who stated offence as per MO. Informant stated that [REDACTED] FlexiRent applications in order to obtain phones. Staff have always rejected applications due to fake ID or similar fraud type issues. On this occasion male has presented fake QLD driver licence and decamped leaving the ID behind. Male suspect provided contact number of [REDACTED] which informant called and is still connected. Suspect also provided [REDACTED] and account number [REDACTED] Name of fake ID is [REDACTED] was the victim in a break offence in 2013 having his wallet stolen. Address printed on back corresponds to an address which was subject to a break also in 2013 in which a driver licence was stolen. Named person was offender in break at printed address. BOLO created with suspect photo on licence. [REDACTED]

Solicitors Office Report Details

Queensland Police Service

Report no.: [REDACTED]
 Occurrence Type: Identity Fraud - Possess false identity documents [0744]
 Occurrence time: 08/2016 00:01 - [REDACTED]/08/2016 12:49
 Reported time: 08/2016 10:19
 Place of offence: PACIFIC FAIR, Shop 13, 2-30 HOOKER BVD, BROADBEACH WATERS, QLD Australia 4218 (Patrol group: GOLD COAST ENTERTAINMENT PRECINCT, Court Dist./Div.: GOLD COAST, Region: SOUTH EASTERN, District: GOLD COAST, Division: BROADBEACH, Stats area: 307103515, Beat: P
 Clearance status: Finalised
 Summary: Identity Fraud - Possess false identitv documents [0744] Shop 13, 2-30 Hooker Bvd, Broadbeach: VBictim [REDACTED]
 Concluded summary:

Printed: 20/03/2017 15:05 by 4005204

Involved persons:

1.

[REDACTED]

2. TELSTRA CORPORATION LTD TRADING AS TELSTRA SHOP PACIFIC FAIR / Other / 16220351 PACIFIC FAIR, Shop 13, 2-30 HOOKER BVD, BROADBEACH WATERS, QLD Australia 4218 (Patrol group: GOLD COAST ENTERTAINMENT PRECINCT, Court Dist./Div.: GOLD COAST, Region: SOUTH EASTERN, District: GOLD COAST, Division: BROADBEACH, Stats area: 307103515, Beat: P (Land line) 0756564612

3.

[REDACTED]

Custody report

Occurrence:
 Task:
 Author:
 Report time:
 Entered by:
 Entered time:
 Narrative:

4.

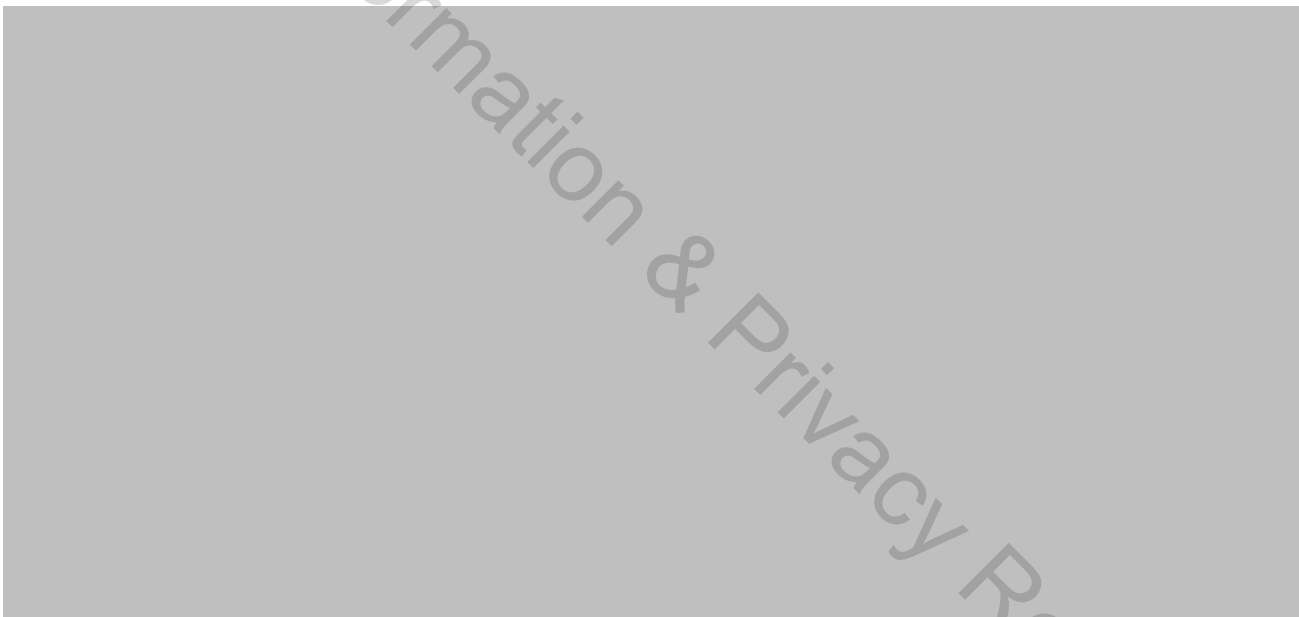
[REDACTED]

Involved vehicles:

Involved property:

Modus operandi:

1. Location: Commercial. Subtype: Electrical store. Occupancy: Not known. Victim age: Female adult (over 18). Relationship to offender: Not known. Other behavior at scene: Other. Method of escape: Unknown. No. of offenders/suspects: Unknown. Free text keywords: THE INFORMANT HAS SUBMITTED HER PAPERWORK TO QUEENSLAND TRANSPORT (QT) TO RENEW HER QUEENSLAND DRIVER'S LICENSE ON THE [REDACTED] 16. THE INFORMANT HAS CONTACTED QT ON THE [REDACTED] /16 AND THEY STATED HER PAPERWORK WAS PROCESSED ON THE [REDACTED] /16 AND SHE WOULD BE ISSUED A NEW LICENSE IN THE MAIL WITHIN TWO WEEKS OF THIS DATE. ON THE [REDACTED] /16, THE INFORMANT RECEIVED AN EMAIL FROM TELSTRA AT PACIFIC FAIR THANKING HER FOR HER NEW PURCHASE. THE INFORMANT HAS ATTEMPTED TO CONTACT TELSTRA AT PACIFIC FAIR BUT WAS UNABLE TO SPEAK WITH ANYONE REGARDING THIS EMAIL. THE INFORMANT HAS CONTACTED TELSTRA AT PACIFIC FAIR ON THE [REDACTED] 16 AND THEY HAVE ADVISED AN UNKNOWN OFFENDER HAD PURCHASED ITEMS AND OBTAINED A MOBILE PHONE PLAN FROM THEM. ON TODAY'S DATE, THE INFORMANT RECEIVED A [REDACTED] BILL FROM TELSTRA FOR THE PURCHASES MADE ON THE [REDACTED] /16 FOR THE MOBILE PHONE PLAN. .
-



Occurrence: [REDACTED] Identity Fraud - Possess false identity

Solicitors Office Report Details

Queensland Police Service

Report no.: [redacted]
Occurrence Type: Identity Fraud - Possess false identity documents [0744]
Occurrence time: 11/2015 14:51 - 12/2015 14:51
Reported time: 12/2015 14:47
Place of offence: [redacted] CARRARA, QLD Australia 4211 (Patrol group: GOLD COAST NORTHERN, Court Dist./Div.: GOLD COAST, Region: SOUTH EASTERN, District: GOLD COAST, Division: NERANG, Stats area: 307153525)
Clearance status: Finalised
Summary: Identity Fraud - Possess false identity documents. [redacted] Victim:
Concluded summary: [redacted]

Printed: 20/03/2017 14:54 by 4005204

Involved persons:

- 1. [redacted]
- 2. [redacted]

Involved vehicles:

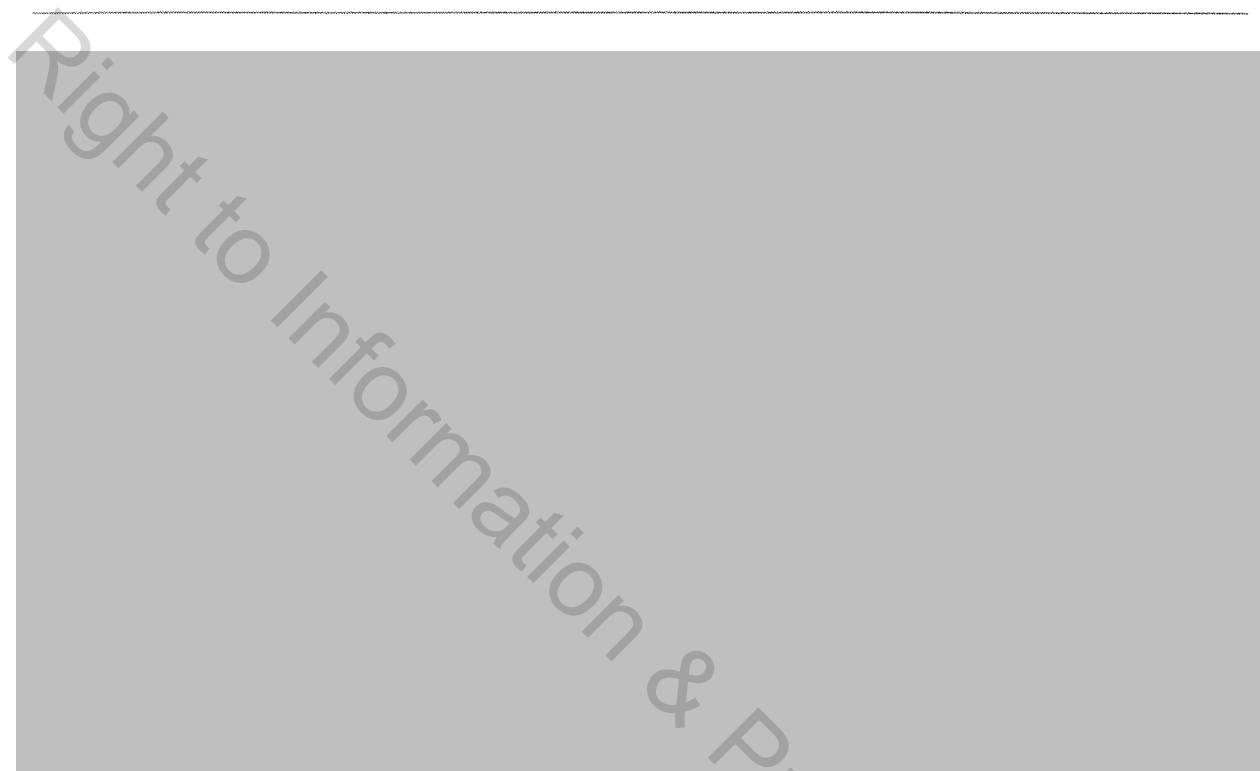
Involved property:

- 1. Drivers licence : QLD / Fraudulently used / DRIVERS LICENCE

Modus operandi:

- 1. Location: Dwelling. Subtype: Flat. Location specific: Unknown. Building: Unit block. Occupancy: Occupied. Subtype: Single. Security measures: Unknown. Victim age: Female adult (over 18). Victim's prior actions: Unknown. Victim injuries sustained: No injury. Relationship to offender: Stranger. Other

behavior at scene: Other. Method of escape: Unknown. No. of offenders/suspects: One. Free text keywords: VICTIM HAS RECENTLY MOVED INTO COMPLEX AT THE OCCURRENCE ADDRESS. SHE STATES THAT THE LETTER BOXES ARE UNLOCKED AND LOCATED AT THE FRONT OF THE COMPLEX. SUSPECT/S HAVE STOLEN VICTIMS DRIVER'S LICENSE FROM HER LETTER BOX RELATED OCCURRENCE [REDACTED] REFERS. SUSPECTS HAVE THEN USED VICTIM'S DRIVER'S LICENCE TO APPLY FOR CREDIT CARDS, OPEN A VODAFONE ACCOUNT AND GET OTHER VARIOUS LOANS WITH MULTIPLE COMPANIES. IT APPEARS THAT ALL OF THESE APPLICATION WERE DONE ONLINE. .



GENERAL

On the [REDACTED] 2015, the Victim has attended the [REDACTED] with numerous letters from varying companies stating that either her credit card application had been declined or demanding payment for accounts the victim never opened.

[REDACTED] 2015 Vodafone [REDACTED] month plan with a brand new iPhone 6s was added to victims existing account [REDACTED] New unknown phone number [REDACTED]

Letter received [REDACTED] from Coles MasterCard stating [REDACTED] recent application for a credit card had been declined

Letter received [REDACTED] from Coles MasterCard stating [REDACTED] recent application for a credit card had been declined

Letter received [REDACTED] from Coles MasterCard stating [REDACTED] recent application for a credit card had been declined.

Letter [REDACTED] from Virgin Mobile stating [REDACTED] application for a post-paid account had been declined.

Letter dated [REDACTED] from Office Works stating [REDACTED] a 30 day business account had been approved with a card attached.

Letter [REDACTED] from Certegy Ezi-Pay finance company requesting payment for purchases at Wallace Bishop [REDACTED]

None of these applications or accounts were authorised by the victim.

General report



Solicitors Office Report Details

Queensland Police Service

Report no.: [REDACTED]
 Occurrence Type: Stealing things sent by post [0838]
 Occurrence time: [REDACTED] 11/2015 08:00 - [REDACTED] 11/2015 23:59
 Reported time: [REDACTED] 12/2015 13:44
 Place of offence: [REDACTED] CARRARA, QLD Australia 4211 (Patrol group: GOLD COAST
 NORTHERN, Court Dist./Div.: GOLD COAST, Region: SOUTH EASTERN, District:
 GOLD COAST, Division: NERANG, Stats area: 307153525)
 Clearance status: Filed pending further information
 Operation name: Intranet Occurrences
 Summary: Occurrence Type: Stealing things sent by post (0838); Occurrence Address: [REDACTED]
 [REDACTED] CARRARA, QLD, 4211; Victim 1: [REDACTED]
 Concluded summary:

Printed: 13/06/2017 13:39 by 4005024

Involved persons:

1. [REDACTED]

Involved vehicles:**Involved property:**

1. Drivers licence : QLD / Stolen / [REDACTED]

Modus operandi:

1. Location: Dwelling. Subtype: Flat. Other behavior at scene: Unknown. No. of offenders/suspects: Unknown. Free text keywords: IN [REDACTED] 2015 THE VICTIM APPLIED FOR A NEW QLD DRIVERS LICENCE AND WAS WAITING FOR THE LICENCE TO BE SENT TO HER. SOMETIME BETWEEN [REDACTED] THE VICTIM HAS INQUIRED WITH QUEENSLAND TRANSPORT AS TO THE WHEREABOUTS OF HER DRIVERS LICENCE. THE VICTIM HAD TOLD QLD TRANSPORT THAT THE LICENCE HAD NOT ARRIVED AND THEY SAID THAT THEY WOULD SEND ANOTHER ONE REGISTERED POST. THE VICTIM RECEIVED THE 2ND DRIVERS LICENCE NOTIFICATION TO COLLECT THE LICENCE ON [REDACTED] 15 & HAS COLLECTED THE REPLACEMENT LICENCE. AT NO POINT DID THE VICTIM GIVE PERMSSION FOR ANYONE TO REMOVE HER ORIGINAL DRIVERS FROM HER LETTERBOX..

Reports:**General report**

Occurrence: [REDACTED] Stealing things sent by post [0838]

In confidence



GENERAL REPORT

The informant has attended Nerang station to report the stealing. The informant has stated that there are no witnesses and no CCTV as the letterboxes are located at the front of the complex and the letterboxes are not able to be locked. The Victim has received other mail advising that applications for Credit Card/s have been declined which the victim did not apply for & the victim thinks that whoever has stolen her Drivers Licence may be trying to use it to gain credit cards. SOC not required. .



The informant [redacted] stated that an unknown person has used her drivers licence to open a Credit account through surtigy easy pay, and have made several transactions on the credit card. [redacted] also advised that she has been contacted by a jewellers in Pacific Fair stating that she was behind on payments and states that she has not made a purchase there for several years.

